IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF NORTH CAROLINA SOUTHERN DIVISION

No. 7:19-CV-45

ROBERT J. WILKINSON,)
Plaintiff,)
v.	COMPLAINT (Jury Trial Demanded)
3M COMPANY,)
Defendant.)))

PLAINTIFF ROBERT WILKINSON ("Plaintiff"), by and through the undersigned counsel, brings this Complaint seeking judgment against Defendant 3M COMPANY; (hereinafter "Defendant," "3M," or "3M/Aearo") for personal injuries incurred while on active military duty, resulting from Defendant's defective and unreasonably dangerous product, the dual-ended Combat ArmsTM earplugs (Version 2 CAEv.2) ("Combat Arms Earplugs"). At all times relevant to this action, Defendant manufactured, designed, formulated, tested, packaged, labeled, produced, created, made, constructed, assembled, marketed, advertised, promoted, distributed, and sold the Combat Arms Earplugs.

I. <u>INTRODUCTION</u>

1. Plaintiff, a United States Marine Corps veteran, brings this action to recover damages arising from personal injuries sustained while in active military duty, including both domestic training and overseas deployment. Plaintiff used Defendant's dangerously defective Combat Arms Earplugs during training and combat exercises.

2. Defendant sold the Combat Arms Earplugs to the U.S. military for more than a decade without the military and/or Plaintiff having any knowledge of the defect(s) and failed to adequately warn the military and/or Plaintiff of the defect(s). Defendant's Combat Arms Earplugs were standard issue in certain branches of the military (including the Marines) beginning during or before 2003 and continuing at least into 2015. Thus, Defendant's Combat Arms Earplugs have probably caused tens of thousands of soldiers to suffer significant hearing issues, including hearing loss, tinnitus, and additional injuries related to hearing issues, including but not limited to physical pain, mental suffering and loss of enjoyment of life.

II. PARTIES, JURISDICTION, AND VENUE

- 3. Plaintiff is a citizen and resident of Greensboro, Guilford County, North Carolina.
- 4. Defendant is a corporation organized and existing under the laws of the state of Delaware with its principal place of business in St. Paul, Minnesota. Defendant is in the business of designing, manufacturing, and selling worker-safety products, including hearing protectors and respirators. Defendant has a dominant market share in virtually every safety-product market, including hearing protection. Defendant is among the largest 100 largest companies in the United States in terms of annual revenue, with \$31.7 billion in 2017.
- 5. The Court has subject matter jurisdiction pursuant 28 U.S.C. § 1332(a)(1), because the amount in controversy exceeds \$75,000.00, exclusive of interest and costs, and Plaintiff is not a resident of the same state as any Defendant.
- 6. The Court may exercise personal jurisdiction over Defendant, because Defendant has done business in the State of North Carolina, has committed the torts described herein either wholly or partially in the State of North Carolina, has substantial and continuing contact with the State of North Carolina, and derives substantial revenue from goods used and consumed within

the State of North Carolina. Defendant has provided its products, including the defective earplugs at issue, to tens of thousands of military members who serve on the numerous military bases located within North Carolina's borders.

- 7. Plaintiff's claims arise out of Defendant's intentional and purposeful contacts with North Carolina. Plaintiff obtained and wore the defective earplugs at issue while firing weapons during training and combat exercises at Camp Lejeune in Onslow County, North Carolina.
- 8. Venue in this Court is proper under 28 U.S.C. § 1391(b)(2), because substantial events and omissions giving rise to this action occurred in this District.

III. FACTUAL ALLEGATIONS

- 9. Based on information and belief, and in part upon the allegations as contained in *United States ex rel. Moldex-Metric, Inc. v. 3M Company*, Plaintiff alleges as follows:
- 10. On July 26, 2018, Defendant agreed to pay \$9.1 million to resolve allegations that it knowingly sold the Combat Arms Earplugs to the United States military without disclosing defects that hampered the effectiveness of the hearing protection device.²
- 11. Defendant's Combat Arms Earplugs feature non-linear, selective attenuation; that is, they were designed to provide soldiers with two different options for aural attenuation depending upon how they are worn. Each side of the dual-sided earplugs purportedly provided adequate protection for the soldier's ears when worn.

¹ Case No. 3:16-cv-1533-DCC (D.S.C. 2016).

² See United States Dep't Just., 3M Company Agrees to Pay \$9.1 Million to Resolve Allegations That it Supplied the United States With Defective Dual-Ended Combat Arms Earplugs (Jul. 26, 2018), https://www.justice.gov/opa/pr/3m-company-agrees-pay-91-million-resolve-allegations-it-supplied-united-states-defective-dual [https://perma.cc/9EX9-UA6K] (last viewed Feb. 11, 2019).

- 12. When worn in the "closed" or "blocked" position, with the olive-colored end inserted into the user's ear, the earplugs are intended to act as a traditional earplug and block as much sound as possible.
- 13. When worn in the "open" or "unblocked" position, with the yellow side in the



user's ear, the earplugs are intended reduce loud impulse sounds, such as battlefield explosions and artillery fire, while allowing the user to hear quieter noises; for example, commands spoken by fellow soldiers and approaching enemy combatants.

- 14. Defendant's standard fitting instructions state that the wearer is to grasp the Combat Arms Earplug by the stem and insert the Combat Arms Earplug into the ear canal.
- 15. The Combat Arms Earplug's design prevents a snug fit in the wearer's ear canal, an inherent defect about which there was no adequate warning.
- 16. When inserted according to Defendant's standard fitting instructions, the edge of the third flange of the non-inserted end of the Combat Arms Earplug presses against the wearers' ear canal and folds back to its original shape, thereby loosening the seal in the ear canals and providing inadequate protection.
- 17. Because the earplugs are symmetrical, following the standard fitting instructions results in a loosening of the seal regardless of which end is inserted into the ear canal.
- 18. These earplugs were originally created by Aearo Technologies, LLC ("Aearo" or "3M/Aearo").

- 19. Defendant 3M acquired Aearo on or around April 1, 2008, for \$1.2 billion. The acquisition included Aearo's liabilities, and 3M is thus liable for Aearo's conduct as alleged herein.
- 20. Earplugs like the Combat Arms Earplugs are sold with a stated Noise Reduction Rating ("NRR")³ that should accurately reflect the efficacy of hearing protection. In other words, the NRR should represent the degree of sound attenuation experienced by a test group under conditions specified by the federal Noise Control Act, 42 U.S.C. § 4901, *et seq.*, and regulations promulgated thereunder.
- 21. The military probably purchased at least one pair of 3M's Combat Arms Earplugs for each deployed soldier annually involved in certain foreign engagements beginning as early as 2003 and continuing at least into 2015.⁴
- 22. 3M's/Aearo's Combat Arms Earplugs were sold to the military beginning during or before late 2003 and continued to be sold directly and indirectly by 3M to the military until at least late 2015, when Defendant discontinued the earplugs.
- 23. The defective earplugs have not been recalled and therefore could very well be in continued use by servicemembers and others.

January 2000 Testing

24. Employees from 3M/Aearo began testing the Combat Arms Earplugs in approximately January 2000.

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³ NRR is a unit of measurement used to determine the effectiveness of hearing protection devices to decrease sound exposure within a given working environment. Classified by their potential to reduce noise in decibels (dB), a term used to categorize the power or density of sound, hearing protectors must be tested and approved by the American National Standards ("ANSI") in accordance with the U.S. Occupational Safety & Health Administration ("OSHA"). The higher the NRR number associated with a hearing protector, the greater the potential for noise reduction.

⁴ See D. Scott McIlwain et al., Heritage of Army Audiology and the Road Ahead: The Army Hearing Program, 98 Am. J. Pub. Health 2167–72 (Dec. 2008).

- 25. 3M/Aearo chose to conduct the testing at its own laboratory rather than through an outside, independent laboratory.
- 26. 3M/Aearo's employees personally selected ten test subjects, some of whom were also employees of 3M/Aearo, to test the Combat Arms Earplugs.
- 27. 3M/Aearo's employees intended to test: (1) the subject's hearing without an earplug inserted; (2) the subject's hearing with the open/unblocked (yellow) end of the Combat Arms Earplug inserted; and (3) the subject's hearing with the closed/blocked (olive-colored) end of the Combat Arms Earplug inserted. This testing was designed to provide data on the Combat Arms Earplugs' NRR.
- 28. 3M/Aearo personnel monitored the results of each subject as the test was performed and could thus stop the test if the desired NRR results were not achieved.
- 29. Eight of the ten subjects were tested using both the open and closed end of the Combat Arms Earplug.
- 30. Testing of the eight subjects suggested an average NRR of 10.9, which was far below the adequate NRR that 3M/Aearo personnel would and should have expected for the closed end.
- 31. 3M/Aearo prematurely terminated the January 2000 testing of the closed end of the Combat Arms Earplug.
- 32. 3M/Aearo personnel determined that when the closed, olive-colored end of the earplug was inserted into the wearer's ear according to standard fitting instructions, the basal edge of the third flange of the open, yellow end would press against the wearer's ear and fold backwards. When the inward pressure on the earplug was released, the yellow side flanges would

return to their original shape and cause the earplug to loosen. The wearer was not typically able to perceive this loosening.

- 33. The earplug's symmetrical nature prevents a snug fit when worn either "open" or "closed" according to the standard fitting instructions.
- 34. 3M/Aearo personnel determined that a snug fit requires the flanges on the opposite, non-inserted end of the ear plug to be folded back prior to insertion.
- 35. 3M/Aearo personnel decided not to test the closed end of the Combat Arms Earplug for two of the ten subjects because the results were well below the intended and desired NRR.
- 36. 3M/Aearo completed testing of all ten subjects with the open end of the Combat Arms Earplug to obtain a facially invalid -2 NRR, which would indicate that the closed end of the earplug actually amplified sound.
- 37. 3M/Aearo represented the -2 NRR as a "0" NRR which 3M/Aearo has displayed on its packaging since its launch.
- 38. 3M/Aearo falsely touted the "0" NRR as a benefit of the Combat Arms Earplug, by suggesting that soldiers will be able to hear their fellow soldiers and enemies while still providing some protection. As stated however, the true "-2" NRR actually amplifies sound. In other words, it exposes the user to enhanced harm.

February 2000 Testing

- 39. Upon identifying the fit issue, 3M/Aearo re-tested the olive, closed end of the Combat Arms Earplug in February 2000 using different fitting instructions.
- 40. When testing the closed end, 3M/Aearo personnel folded back the yellow flanges on the open end of the Combat ArmsTM earplug prior to insertion.

- 41. Using this modified fitting procedure, 3M/Aearo achieved a "22" NRR on the closed end of the Combat ArmsTM earplug.
- 42. However, 3M never properly warned servicemen and -women that the only potential way to achieve this purported NRR was to modify the Combat Arms Earplug by folding the yellow flanges on the opposite end.
- 43. The yellow, open end of the Combat Arms Earplug was not re-tested using the "modified" fitting procedure.

Defendant's Misrepresentations and Omissions

- 44. Since 2003, 3M/Aearo has been awarded multiple Indefinite-Quantity Contracts ("IQC") from the U.S. military in response to Requests for Proposals ("RFPs").
- 45. From 2003 to 2012, 3M/Aearo was the United States Armed Forces' exclusive supplier of this type of earplug.
 - 46. 3M/Aearo was aware of the design defects alleged herein in as early as 2000.
- 47. In other words, Combat Arms Earplugs' defects were known to Defendant many years before 3M/Aearo became the military's exclusive provider of the earplugs.
- 48. 3M/Aearo knew when it bid for the initial IQC that the Combat Arms Earplugs had dangerous design defects as they would not adequately protect the users from loud sounds and did not adequately warn of the defects or adequately warn how to wear the earplugs.
- 49. 3M/Aearo responded to the military's Requests for Proposal ("RFP") with express certifications that it complied with the Salient Characteristics of Medical Procurement Item Description ("MPID") of Solicitation No. SP0200-06-R-4202.
- 50. 3M/Aearo knew at the time it made its certifications that the earplugs did not comply with the MPID.

- 51. 3M/Aearo knew the design defects could cause the earplugs to loosen in the wearer's ear, imperceptibly to the wearer and even trained audiologists visually observing a wearer, thereby permitting damaging sounds to enter the ear canal by traveling around the outside of the earplug, while the user and/or audiologist incorrectly believes that the earplug is working as intended.
- 52. The pertinent Salient Characteristics set forth in the MPID, which were uniform across all RFPs, in relevant part, are as follows:
 - 2.1.1 Ear plugs shall be designed to provide protection from the impulse noises created by military firearms, while allowing the wearer to clearly hear normal speech and other quieter sounds, such as voice commands, on the battlefield....
 - 2.2.2. The sound attenuation of both ends of the ear plugs shall be tested in accordance with ANSI S3.19....
 - 2.4 <u>Workmanship</u>. The ear plugs shall be free from all defects that detract from their appearance or impair their serviceability.
 - 2.5 <u>Instructions</u>. *Illustrated instructions explaining the proper use and handling of the ear plugs shall be supplied with each unit.*⁵
- 53. Pursuant to the Noise Control Act, the Environmental Protection Agency ("EPA") has promulgated regulations that govern the testing and attendant labeling of hearing protective devices like the Combat Arms Earplugs:

The value of sound attenuation to be used in the calculation of the Noise Reduction Rating must be determined according to the "Method for the Measurement of Real-Ear Protection of Hearing Protectors and Physical Attenuation of Earmuffs." This standard is approved as the American National Standards Institute Standard (ANSI STD) S3.19-1974.

⁵ Solicitation No. SP0200-06-R-4202 at 41–42 (emphases added).

⁶ 40 C.F.R. § 211.206-1(a).

54. Additionally, EPA regulations require that certain "supporting information" accompany hearing-protection devices sold in the United States:

The following minimum supporting information must accompany the device in a manner that insures its availability to the prospective user. In the case of bulk packaging and dispensing, such supporting information must be affixed to the bulk container or dispenser in the same manner as the label, and in a readily visible location. *Instructions as to the proper insertion or placement of the device.*⁷

- 55. Additionally, the U.S. military's purchases of earplugs must meet the testing standards established by the U.S. Army Public Health Command, Army Hearing Program, or equivalent standards that may be established by other branches of the military. Any such standards are tied to the NRR achieved under the EPA regulations.
- 56. 3M/Aearo knowingly used the deliberately flawed retest of the closed end of the earplugs to sell Combat Arms Earplugs to the military with the representation that they possess a "22" NRR in the "closed" position.
- 57. Defendant includes standard instructions for "proper use" of the earplugs in the packaging for the earplugs as required by the EPA, Noise Control Act, and the MPID.
- 58. Defendant's standard instructions for "proper use" of its Combat Arms Earplugs do not instruct wearers to fold back the flanges of the opposite end before inserting the plug into the ear.
- 59. Instead, Defendant improperly instructs wearers simply to insert the earplugs into the ear canal.
- 60. By failing to instruct wearers of the Combat Arms Earplug to fold back the flanges on the open/unblocked end of the plug before inserting the closed/blocked end of the

⁷ 40 C.F.R. § 211.204-4(e) (emphasis added).

plug into their ears (which is necessary to achieve the "22" NRR), 3M/Aearo falsely overstates the amount of hearing protection provided by the closed end of the plug.

- 61. 3M's/Aearo's packaging and marketing of such earplugs with a labeled NRR of "22" thereby misleads the wearer and has probably caused tens of thousands of soldiers to suffer significant hearing loss and tinnitus in addition to exposing millions more to the risk caused by 3M/Aearo's defective earplugs.
- 62. Despite knowing that its flawed testing involved steps to manipulate the fit of the earplug, 3M's/Aearo's standard instructions for use of the earplugs do not instruct, and never have instructed, the wearer to fold back the flanges on the open end of the plug before inserting the closed end of the plug into their ears (which is necessary to achieve the "22" NRR and avoid the defect associated with the short stem).
- 63. 3M's/Aearo's instructions instead have provided standard fitting instructions for inserting the earplug on both ends which are facially inadequate.
- 64. 3M/Aearo was aware prior to selling the earplugs to the military, testing procedures and fitting instructions were unlawfully manipulated to obtain the NRRs it wanted on both ends of the Combat Arms Earplug, and 3M/Aearo continued to use these inaccurate NRRs to market the earplugs to the military for more than ten years without disclosing the design defect in the plugs.
 - 65. Plaintiff reserves the right to supplement these facts after discovery.

Plaintiff's Experience with Combat Arms Earplugs

66. Plaintiff joined the military in June 2006 at the age of twenty and was honorably discharged in June 2010.

- 67. Before joining the military, Plaintiff had no signs or symptoms of hearing issues or tinnitus.
- 68. Plaintiff was stationed at Camp Lejeune for the majority of the four-year period from June 2006 to June 2010, including his periods of active deployment overseas.
- 69. Plaintiff was deployed with the 22nd Marine Expeditionary Unit to a series of overseas locations from July 2007 to February 2008.
- 70. Plaintiff was deployed to Helmand Province, Afghanistan from October 2008 to June 2009.
- 71. During these deployments, Plaintiff regularly used the M16A2 rifle, the M240 Bravo medium machine Gun, and the M2 heavy machine gun.
- 72. Both during Plaintiff's deployments and during his pre-deployment training, the 3M Combat Arms Earplugs were standard issue.
- 73. The Combat Arms Earplugs were provided to Plaintiff directly by the Marine Corps, which obtained the earplugs from 3M/Aearo under contract.
- 74. Plaintiff furthermore purchased the Combat Arms Earplugs on multiple occasions from supply stores within and near Camp Lejeune.
- 75. Plaintiff wore the Combat Arms Earplugs while conducting training and combat exercises, at all times when Plaintiff was firing weapons or exposed to loud noises.
- 76. Specifically, Plaintiff wore the Combat Arms Earplugs while in actual combat situations, while qualifying and practicing at gun ranges, and while serving as assigned non-commissioned officer ("NCO") in charge of the gun range at Stone Bay, within Camp Lejeune. Plaintiff was NCO for this installation from December 2009 to June 2010.

- 77. Plaintiff was never instructed to fold back the flanges on the opposite side of use of the earplug.
- 78. Plaintiff first noticed symptoms of damaged hearing, including hearing loss and tinnitus, around February 2008.
- 79. Plaintiff experiences tinnitus as intermittent periods of ringing in his ears lasting up about ten minutes.
- 80. Plaintiff's hearing loss is a particular challenge to him as a recruiter in the information technology industry, which requires him to spend significant time on the telephone.
- 81. Plaintiff was first diagnosed with tinnitus in spring 2010 by a Veterans Administration ("VA") doctor, as he was preparing for his June 2010 separation.
- 82. Upon Plaintiff's separation, the military assigned Plaintiff a disability rating of 10% with respect to tinnitus.

IV. <u>CAUSES OF ACTION</u>

Count I

Design Defect – Negligence

- 83. Plaintiff incorporates by reference all preceding paragraphs as if fully set forth herein and further alleges as follows:
- 84. At all times relevant to this action, Defendant had a duty to manufacture, design, formulate, test, package, label, produce, create, make, construct, assemble, market, advertise, promote, and distribute, the Combat Arms with reasonable and due care for the safety and well-being of U.S. military servicemen and -women, including Plaintiff, who were subject to and used the Combat Arms Earplugs during their service with the U.S. military.

- 85. Plaintiff was a foreseeable user of the Combat Arms Earplugs and Defendant knew that the Combat Arms Earplugs would be used by U.S. military servicemen and -women, including Plaintiff.
- 86. The Combat Arms Earplugs are defective in that the design of the earplug causes them to loosen in the wearer's ear, imperceptibly to the wearer, thereby permitting damaging sounds to enter the ear canal by traveling around the outside of the earplug while the user incorrectly believes that the earplug is working as intended.
- 87. When the Combat Arms is inserted into the ear according to standard fitting instructions, a proper seal is not formed with the ear canal.
- 88. The defect has the same effect when either end is inserted because the earplugs are symmetrical. In either scenario, the effect is that the earplug may not maintain a tight seal in some wearers' ear canals such that dangerous sounds can bypass the plug altogether thereby posing serious risk to the wearer's hearing unbeknownst to him or her.
- 89. Defendant failed to exercise reasonable and due care under the circumstances and therefore breached this duty in the following ways:
 - a. Defendant failed to design the Combat Arms in a manner which would result in a NRR of "22" when used with the closed, olive end inserted, according to the standard fitting instructions provided by Defendant.
 - b. Defendant failed to properly and thoroughly test the Combat Arms Earplugs;
 - c. Defendant failed to properly and thoroughly analyze the data resulting from testing of the Combat Arms Earplugs;
 - d. Defendant designed, manufactured, distributed, and sold the Combat Arms Earplugs without an adequate warning of the significant and dangerous risks of the earplugs;

- e. Defendant designed, manufactured, distributed, and sold the Combat Arms Earplugs without providing proper instructions to avoid the harm which could foreseeably occur because of using the earplugs in the manner the Defendant's standard fitting instructions directed;
- f. Defendant failed to fulfill the standard of care required of a reasonable and prudent manufacturer of hearing protection products, specifically including products such as the Combat Arms Earplugs; and
- g. Defendant negligently continued to manufacture and distribute the Combat Arms Earplugs (Version 2 CAEv.2) to the U.S. military after Defendant knew or should have known of its adverse effects and/or the availability of safer designs.
- 90. Defendant knew or should have known that the defective condition of the Combat Arms Earplugs made it unreasonably dangerous to the U.S. military servicemen and -women who used the earplugs.
- 91. The Combat Arms Earplugs were dangerous when used by ordinary U.S. military servicemen and -women who used it with the knowledge common to the U.S. military as to the product's characteristics and common usage.
- 92. Defendant knew or should have known of the defective design at the time the Combat Arms Earplugs were used by Plaintiff.
- 93. At the time the Combat Arms Earplugs were used by Plaintiff and left the possession of Defendant, the Combat Arms Earplugs were in a condition which made it unreasonably dangerous to the ordinary U.S. military service member.
- 94. At all relevant times, Plaintiff used the Combat Arms Earplugs in the manner in which they were intended.
- 95. As designer, developer, manufacturer, inspector, advertiser, distributor, and supplier of the Combat Arms Earplugs, Defendant had superior knowledge of the Combat Arms Earplugs and therefore owed a duty of care to Plaintiff.

- 96. It was foreseeable that Defendant's actions, omissions, and misrepresentations would cause Plaintiff severe, permanent, and debilitating injuries.
- 97. The Combat Arms Earplugs were a proximate cause of Plaintiff's personal injuries specifically Plaintiff's hearing loss and tinnitus. Defendant's conduct was a substantial factor in bringing about the injuries sustained by Plaintiff because 3M designed, manufactured, tested, sold, and distributed the Combat Arms Earplugs to the U.S. military.
- 98. As a direct and proximate result of Defendant's negligence in designing the defective Combat Arms Earplugs, Plaintiff was caused to suffer serious and dangerous side effects, including hearing loss and tinnitus, and has further suffered the other injuries and damages as alleged herein.

<u>Count II</u> Failure to Warn – Negligence

- 99. Plaintiff incorporates by reference all preceding paragraphs as if fully set forth herein and further alleges as follows:
- 100. At all times relevant to this action, Defendant had a duty to manufacture, design, formulate, test, package, label, produce, create, make, construct, assemble, market, advertise, promote, and distribute, the Combat Arms with reasonable and due care for the safety and well-being of U.S. military servicemen and -women, including Plaintiff, who were subject to and used the Combat Arms Earplugs during their service with the U.S. military.
 - 101. Plaintiff was a foreseeable user of the Combat Arms Earplugs.
- 102. The Combat Arms Earplugs are defective, in part, in that the design of the earplug causes them to loosen in the wearer's ear, imperceptibly to the wearer, thereby permitting damaging sounds to enter the ear canal by traveling around the outside of the earplug while the user incorrectly believes that the earplug is functioning as intended.

- 103. The Combat Arms Earplugs were not accompanied by warnings. In the alternative, they were accompanied by inadequate warnings and/or instructions, as to the risk that the Combat Arms Earplugs would allow for dangerous sounds to bypass the plug altogether thereby posing a serious risk to Plaintiff's hearing unbeknownst to him or her.
- 104. The warnings and instructions that accompanied the Combat Arms Earplugs failed to provide that level of information that an ordinary consumer would expect when using the Combat Arms Earplugs in a manner reasonably foreseeable to Defendant.
- 105. Had Plaintiff received a proper or adequate warning as to the risks associated with the Combat Arms Earplugs, he would not have used the Combat Arms Earplugs.
- 106. For all these reasons and others, the danger created by the Combat Arms Earplugs was neither open nor obvious to Plaintiff nor to any other reasonable user of the Combat Arms Earplugs.
- 107. The Combat Arms Earplugs' defects were a proximate cause of Plaintiff's hearing issues and tinnitus because design of the earplugs allows for dangerous sounds to bypass the plug altogether thereby posing a serious risk to Plaintiff's hearing unbeknownst to him.
- 108. As a direct and proximate result of Defendant's failure to warn, Plaintiff was caused to suffer serious and dangerous side effects, including hearing loss and tinnitus, and has further suffered the injuries and damages as alleged herein.

Count III Breach of ExpressWarranty N.C.G.S. § 25-2-313

109. Plaintiff incorporates by reference all preceding paragraphs as if fully set forth herein and further alleges as follows:

- 110. Through Defendant's public statements, descriptions of the Combat Arms Earplugs, and promises relating to the Combat Arms Earplugs, Defendant expressly warranted, *inter alia*, that the Combat Arms Earplugs were safe and effective for their intended use, and were designed and constructed to prevent harmful sounds from bypassing the earplugs, *i.e.*, to protect the user's hearing.
- 111. These warranties were made to Plaintiff in one or more of the following forms: (i) publicly made written and verbal assurances of safety; (ii) press releases and dissemination via the media, or uniform promotional information that were intended to create a demand for the Combat Arms Earplugs but contained material misrepresentations and failed to warn of the risks of the Combat Arms Earplugs; (iii) verbal assurances made by Defendant's consumer-relations personnel about the safety of the Combat Arms Earplugs, which also downplayed the risks associated with the Combat Arms Earplugs; and, (iv) false and misleading written information and packaging supplied by Defendant.
- 112. When Defendant made these express warranties, it knew the purpose(s) for which the Combat Arms Earplugs were to be used and warranted the earplugs to be in all respects safe and proper for suchpurpose(s).
- 113. Defendant drafted the documents and/or made statements upon which these warranty claims are based and, in doing so, defined the terms of those warranties.
- 114. The Combat Arms Earplugs do not conform to Defendant's promises, descriptions, or affirmation of fact, and were not adequately packaged, labeled, promoted, and/or fit for the ordinary purposes for which such earplugs are used.
- 115. Plaintiff further alleges that all of the aforementioned written materials are known to Defendant and in its possession, and it is Plaintiff's reasonable belief that these materials will

be produced by Defendant and become part of the record once Plaintiff is afforded the opportunity to conduct discovery.

116. As a direct and proximate result of Defendant's breach of the express warranties, Plaintiff suffered and continues to suffer serious and dangerous side effects, including hearing loss and tinnitus, and has further suffered the injuries and damages as alleged herein.

Count IV Breach of Implied Warranty N.C.G.S. § 25-2-314

- 117. Plaintiff incorporates by reference all preceding paragraphs as if fully set forth herein and further alleges as follows:
- 118. At the time Defendant marketed, sold, and distributed the Combat Arms Earplugs, Defendant knew of the use for which the Combat Arms Earplugs were intended and impliedly warranted the Combat Arms Earplugs to be fit for a particular purpose and warranted that the Combat Arms Earplugs were of merchantable quality and effective for such use.
- 119. Defendant knew, or had reason to know, that Plaintiff would rely on Defendant's judgment and skill in providing the Combat Arms Earplugs for their intended use.
- 120. Plaintiff reasonably relied upon Defendant's skill and judgment as to whether the Combat Arms Earplugs were of merchantable quality, safe, and effective for their intended use.
- 121. Contrary to such implied warranties, the Combat Arms Earplugs were neither of merchantable quality, nor safe or effective for the intended use, because the Combat Arms Earplugs were and are unreasonably dangerous, defective, unfit and ineffective for the ordinary purposes for which they earplugs were used.
- 122. As a direct and proximate result of Defendant's breach of implied warranties, Plaintiff has suffered and continues to suffer serious and dangerous side effects,

including hearing loss and tinnitus, and has further suffered the injuries and damages as alleged herein.

<u>Count V</u> Fraudulent Misrepresentation

- 123. Plaintiff incorporates by reference all preceding paragraphs as if fully set forth herein and further alleges as follows:
- 124. Defendant falsely and fraudulently represented to Plaintiff that the Combat Arms Earplugs had been properly tested and were free from any defect that could damage Plaintiff's hearing.
- 125. Defendant intentionally manipulated testing of the Combat Arms Earplugs, resulting in false and misleading NRRs and improper fitting instructions.
 - 126. Defendant's representations were false.
- 127. When Defendant made these representations, it knew those representations to be false, or, alternatively, it made the representations with willful, wanton and reckless disregard for the representations' truth or falsity.
- 128. These representations were made by Defendant with the intent of defrauding and deceiving Plaintiff and other potential buyers, and were made with the intent of inducing Plaintiff and othersto recommend, purchase, and/or use the Combat Arms Earplugs, all of which reflect a callous, reckless, and willful indifference to Plaintiff's health, safety and welfare.
- 129. At the time the aforesaid representations were made by Defendant and, at the times Plaintiff used the Combat Arms Earplugs, Plaintiff was unaware of the falsity of said representations and reasonably believed them to be true.

- 130. In reliance upon these representations, Plaintiff was induced to and did use Combat Arms Earplugs, thereby sustaining severe and permanent personal injuries, including hearing loss and tinnitus.
- 131. Said Defendant knew or should have known that the Combat Arms Earplugs had not been sufficiently tested, were defective in nature, and/or that they lacked proper instructions.
- 132. Defendant knew or should have known that the Combat Arms Earplugs had a potential to, could, and would cause severe and grievous injury to the users of said product.
- 133. Defendant brought the Combat Arms Earplugs to the market, and acted fraudulently, wantonly and maliciously to the detriment of Plaintiff.
- 134. As a result of the foregoing acts and omissions, Plaintiff was caused to suffer serious and dangerous side effects including, hearing loss and tinnitus, and has further suffered the injuries and damages as alleged herein.

<u>Count VI</u> Fraudulent Concealment

- 135. Plaintiff incorporates by reference all preceding paragraphs as if fully set forth herein and further alleges as follows:
- 136. At all times relevant, Defendant misrepresented the safety and efficacy of the Combat Arms Earplugs for their intended use.
- 137. Defendants knew or were reckless in not knowing that their representations were false.
- 138. In representations to Plaintiff, Defendant fraudulently concealed and intentionally omitted the following material information:
 - (a) That testing of the Combat Arms Earplug was deliberately flawed;

- (b) The amount of hearing protection provided by the Combat Arms Earplug;
- (c) That Defendant was aware of the defects in the Combat Arms Earplug;
- (d) That the Combat Arms Earplug was defective, and would cause dangerous side effects, including but not limited to hearing damage or impairment;
- (e) That the Combat Arms Earplug was manufactured negligently;
- (f) That the Combat Arms Earplug was manufactured defectively;
- (g) That the Combat Arms Earplug was designed defectively;
- (h) That the Combat Arms Earplug was designed negligently;
- (i) That the Combat Arms Earplug was designed improperly.
- 139. Defendant was under a duty to disclose to Plaintiff the dual-end Combat Arms Earplug's defective nature.
- 140. Defendant had sole access to material facts concerning the defective nature of the product and its propensity to cause serious and dangerous side effects, and hence, cause damage to persons who used the dual-end Combat Arms Earplug, including Plaintiff, in particular.
- 141. Defendant's concealment and omissions of material facts concerning, *inter alia*, the Combat Arms Earplug's safety and efficacy was made purposefully, willfully, wantonly, and/or recklessly, to mislead Plaintiff into reliance, continued use of the dual-end Combat ArmsTM earplug, and actions thereon, and to cause him to purchase and/or use the product. Defendant knew that Plaintiff had no way to determine the truth behind Defendant's concealment and omissions, and that these included material omissions of facts surrounding the Combat Arms Earplug, as set forth herein.
- 142. Plaintiff reasonably relied on facts revealed which negligently, fraudulently and/or purposefully did not include facts that were concealed and/or omitted by Defendant.

By reason of the foregoing, Plaintiff was caused to suffer serious and dangerous side effects including, hearing loss and tinnitus, and has further suffered the injuries and damages as alleged herein.

Count VII Negligent Misrepresentation

- 144. Plaintiff incorporates by reference all preceding paragraphs as if fully set forth herein and further alleges as follows:
- 145. Defendant had a duty to provide Plaintiff and other users of the Combat Arms Earplugs with accurate information and only accurate information about the extent to which the Combat Arms Earplug had been properly tested and found to be effective.
- 146. Defendant was aware its testing procedures and fitting instructions were unlawfully manipulated.
 - 147. The representations made by Defendant were, in fact, false.
- 148. Defendant failed to exercise ordinary care in its statements about the Combat Arms Earplug, while involved in its manufacture, sale, testing, quality assurance, quality control, and/or distribution into interstate commerce, in that Defendant negligently misrepresented the Combat Arms Earplug's safety and efficacy.
- 149. Defendant breached its duty in representing the Combat Arms Earplug's serious defects to Plaintiff.
- 150. As a result of the foregoing acts and omissions, Plaintiff was caused to suffer serious and dangerous side effects including, hearing loss and tinnitus, and has further suffered the injuries and damages as alleged herein.

Count VIII

Punitive Damages

- 151. Plaintiff incorporates by reference all preceding paragraphs as if fully set forth herein and further alleges as follows:
 - Defendant has acted willfully, wantonly, and recklessly by:
 - Failing to disclose material facts regarding the dangerous and serious safety concerns of Combat Arms Earplug by concealing and suppressing material facts regarding the dangerous and serious health and/or safety concerns of Combat Arms Earplug;
 - b. Failing to disclose the truth and making false representations with the purpose and design of deceiving and lulling Plaintiffs, and others, so that they would use and rely upon the Combat Arms Earplug; and/or
 - c. Falsely representing the dangerous and serious health and/or safety concerns of the Combat Arms Earplug to the public at large, and Plaintiff in particular.
- 153. Defendant's directors and officers participated in the tortious conduct at issue in this action.

V. TIMELINESS AND TOLLING OF STATUTES OF LIMITATIONS

154. Plaintiff filed this lawsuit within the applicable limitations period, as measured from when he first suspected that the Combat Arms Earplugs caused his injuries. Plaintiff could not have, by the exercise of reasonable diligence, discovered the cause of the Combat Arms Earplugs-induced injuries at an earlier time, because, at the time of these injuries, the cause was unknown to Plaintiff. Plaintiff did not suspect nor have reason to suspect the cause of these injuries or the tortious nature of the conduct causing these injuries until a later time that renders the filing of this action to be within the applicable limitations period.

- 155. Plaintiff was unaware, and could not reasonably know or have learned through reasonable diligence that Plaintiff had been exposed to the defects and risks alleged herein, and that those defects and risks were the direct and proximate result of Defendant's acts and omissions.
- 156. Furthermore, even if Plaintiff had suspected that Defendant may have misrepresented or concealed material facts such as the NRR or details of the Combat Arms Earplugs' testing, Plaintiff relied on Defendant's continuous and responsive representations that the Combat Arms Earplugs were safe and did not otherwise have means to obtain knowledge as to the real facts at issue in this action.
- 157. In other words, in good-faith reliance on Defendant's misrepresentations and concealment, Plaintiff to his detriment refrained from filing a claim before the expiration of the statutes of limitations.
- 158. Defendant knew that its statements were false and knew or reasonably expected that Plaintiff would rely on its misrepresentations and concealment in refraining from filing a claim before the expiration of any statutes of limitation.
- 159. Plaintiff did not know that Defendant's representations were untrue when Defendant made them.
- 160. Because of Defendant's above-described conduct, it would prejudice Plaintiffs and be unjust to allow Defendant to deprive Plaintiff of the value of any of the below-stated causes of action based on a failure to file a claim before the expiration of any statutes of limitation.

- 161. As a result of Defendant's actions, Defendant is equitably estopped from asserting any applicable statutes of limitations or similar time-related defenses, and such defenses are equitably tolled.
- 162. Additionally, pursuant to the Servicemembers Civil Relief Act, 50 U.S.C. § 3936, the period of Plaintiff's military service may not be included in computing any applicable statute of limitations.

VI. PRAYER FOR RELIEF

WHEREFORE, Plaintiff prays as follows:

- i. For trial by jury on all issues so triable;
- ii. That judgment be in favor of Plaintiff and against Defendant for the damages set forth below, along with court costs, pre- judgment and post-judgment interest at the legal rate;
- iii. That Plaintiff be awarded damages for Pain and suffering, both past and future;
- iv. That Plaintiff be awarded damages for lost wages, both past and future;
- v. That Plaintiff be awarded damages for loss of earning capacity;
- vi. That Plaintiff be awarded damages for medical expenses, both past and future;
- vii. That Plaintiff be awarded damages for loss of enjoyment of life, both past and future;
- viii. That Plaintiff be awarded damages for mental anguish and distress, both past and future;
- ix. That Plaintiff be awarded damages for disfigurement, both past and future;
- x. That Plaintiff be awarded damages for physical impairment, both past and future;

xi. That Plaintiff be awarded reasonable attorney fees;

xii. That Plaintiff be awarded damages for punitive damages in amounts to be proven at trial; and

xiii. For all such other relief as to which Plaintiff may be entitled.

Respectfully submitted, this 5th day of March 2019.

LAW OFFICES OF JAMES SCOTT FARRIN

Attorneys for Plaintiffs

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CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

I. (a) PLAINTIFFS	SELECTION (SEE HYSTROC		DEFENDANTS			
	of First Listed Plaintiff **CCEPT IN U.S. PLAINTIFF CA **Address, and Telephone Number		County of Residence of First Listed Defendant (IN U.S. PLAINTIFF CASES ONLY) NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED. Attorneys (If Known)			
II. BASIS OF JURISDI	CTION (Place an "X" in O	ne Box Only)	III. CITIZENSHIP OF P	RINCIPAL PARTIES	(Place an "X" in One Box for Plaintit	
☐ 1 U.S. Government Plaintiff	☐ 3 Federal Question (U.S. Government)		(For Diversity Cases Only)	TF DEF	and One Box for Defendant) PTF DEF rincipal Place	
2 U.S. Government Defendant	☐ 4 Diversity (Indicate Citizensh	ip of Parties in Item III)	Citizen of Another State	2 Incorporated and of Business In .		
	-		Citizen or Subject of a Foreign Country	3 Foreign Nation	□ 6 □ 6	
IV. NATURE OF SUIT		nly) DRTS	FORFEITURE/PENALTY	Click here for: Nature of BANKRUPTCY	of Suit Code Descriptions. OTHER STATUTES	
□ 110 Insurance □ 120 Marine □ 130 Miller Act □ 140 Negotiable Instrument □ 150 Recovery of Overpayment	PERSONAL INJURY 310 Airplane 315 Airplane Product Liability 320 Assault, Libel & Slander 330 Federal Employers' Liability 340 Marine 345 Marine Product Liability 350 Motor Vehicle Product Liability 360 Other Personal Injury 362 Personal Injury - Medical Malpractice CIVIL RIGHTS 440 Other Civil Rights 441 Voting 442 Employment 443 Housing/ Accommodations 445 Amer. w/Disabilities - Employment 446 Amer. w/Disabilities - Other 448 Education	PERSONAL INJUR 365 Personal Injury - Product Liability 367 Health Care/ Pharmaceutical Personal Injury Product Liability 368 Asbestos Personal Injury Product Liability 368 Asbestos Personal Injury Product Liability PERSONAL PROPER 370 Other Fraud 371 Truth in Lending 380 Other Personal Property Damage 385 Property Damage Product Liability PRISONER PETITION Habeas Corpus: 463 Alien Detainee 510 Motions to Vacate Sentence 530 General 535 Death Penalty Other: 540 Mandamus & Oth 550 Civil Rights 555 Prison Condition 560 Civil Detainee - Conditions of Confinement	1 CAS Drug Related Seizure of Property 21 USC 881 690 Other RTY LABOR 710 Fair Labor Standards Act 720 Labor/Management Relations 740 Railway Labor Act 751 Fairly and Medical Leave Act 790 Other Labor Litigation 791 Employee Retirement Income Security Act IMMIGRATION 462 Naturalization Application	□ 422 Appeal 28 USC 158 □ 423 Withdrawal 28 USC 157 PROPERTY RIGHTS □ 820 Copyrights □ 830 Patent □ 835 Patent - Abbreviated New Drug Application □ 840 Trademark SOCIAL SECURITY □ 861 HIA (1395ff) □ 862 Black Lung (923) □ 863 DIWC/DIWW (405(g)) □ 864 SSID Title XVI □ 865 RSI (405(g)) FEDERAL TAX SUITS □ 870 Taxes (U.S. Plaintiff or Defendant) □ 871 IRS—Third Party 26 USC 7609	□ 375 False Claims Act □ 376 Qui Tam (31 USC 3729(a)) □ 400 State Reapportionment □ 410 Antitrust □ 430 Banks and Banking □ 450 Commerce □ 460 Deportation □ 470 Racketeer Influenced and Corrupt Organizations □ 480 Consumer Credit □ 485 Telephone Consumer Protection Act □ 490 Cable/Sat TV □ 850 Securities/Commodities/ Exchange □ 890 Other Statutory Actions □ 891 Agricultural Acts □ 893 Environmental Matters □ 895 Freedom of Information Act □ 896 Arbitration □ 899 Administrative Procedure Act/Review or Appeal of Agency Decision □ 950 Constitutionality of State Statutes	
	moved from 3 te Court Cite the U.S. Civil Sta	Appellate Court	☐ 4 Reinstated or Reopened 5 Transft Anothe (specify) are filing (Do not cite jurisdictional state	er District Litigation Transfer		
	Brief description of ca	nuse:				
VII. REQUESTED IN COMPLAINT:	CHECK IF THIS UNDER RULE 2	IS A CLASS ACTION 3, F.R.Cv.P.	N DEMAND \$	CHECK YES only JURY DEMAND	if demanded in complaint: '' Yes No	
VIII. RELATED CASE IF ANY	(See instructions):	JUDGE		DOCKET NUMBER		
DATE		SIGNATURE OF AT	TORNEY OF RECORD			
FOR OFFICE USE ONLY						

AMCASE 7:19-cv-00045-PULYINDOCument 1-1 Filed 103/05/19 Page MAO 102GE

INSTRUCTIONS FOR ATTORNEYS COMPLETING CIVIL COVER SHEET FORM JS 44

Authority For Civil Cover Sheet

The JS 44 civil cover sheet and the information contained herein neither replaces nor supplements the filings and service of pleading or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. Consequently, a civil cover sheet is submitted to the Clerk of Court for each civil complaint filed. The attorney filing a case should complete the form as follows:

- **I.(a) Plaintiffs-Defendants.** Enter names (last, first, middle initial) of plaintiff and defendant. If the plaintiff or defendant is a government agency, use only the full name or standard abbreviations. If the plaintiff or defendant is an official within a government agency, identify first the agency and then the official, giving both name and title.
 - (b) County of Residence. For each civil case filed, except U.S. plaintiff cases, enter the name of the county where the first listed plaintiff resides at the time of filing. In U.S. plaintiff cases, enter the name of the county in which the first listed defendant resides at the time of filing. (NOTE: In land condemnation cases, the county of residence of the "defendant" is the location of the tract of land involved.)
 - (c) Attorneys. Enter the firm name, address, telephone number, and attorney of record. If there are several attorneys, list them on an attachment, noting in this section "(see attachment)".
- **II. Jurisdiction.** The basis of jurisdiction is set forth under Rule 8(a), F.R.Cv.P., which requires that jurisdictions be shown in pleadings. Place an "X" in one of the boxes. If there is more than one basis of jurisdiction, precedence is given in the order shown below.
 - United States plaintiff. (1) Jurisdiction based on 28 U.S.C. 1345 and 1348. Suits by agencies and officers of the United States are included here. United States defendant. (2) When the plaintiff is suing the United States, its officers or agencies, place an "X" in this box.
 - Federal question. (3) This refers to suits under 28 U.S.C. 1331, where jurisdiction arises under the Constitution of the United States, an amendment to the Constitution, an act of Congress or a treaty of the United States. In cases where the U.S. is a party, the U.S. plaintiff or defendant code takes precedence, and box 1 or 2 should be marked.
 - Diversity of citizenship. (4) This refers to suits under 28 U.S.C. 1332, where parties are citizens of different states. When Box 4 is checked, the citizenship of the different parties must be checked. (See Section III below; **NOTE: federal question actions take precedence over diversity cases.**)
- **III. Residence** (citizenship) of Principal Parties. This section of the JS 44 is to be completed if diversity of citizenship was indicated above. Mark this section for each principal party.
- IV. Nature of Suit. Place an "X" in the appropriate box. If there are multiple nature of suit codes associated with the case, pick the nature of suit code that is most applicable. Click here for: Nature of Suit Code Descriptions.
- V. Origin. Place an "X" in one of the seven boxes.
 - Original Proceedings. (1) Cases which originate in the United States district courts.
 - Removed from State Court. (2) Proceedings initiated in state courts may be removed to the district courts under Title 28 U.S.C., Section 1441.

 Remanded from Appellate Court. (3) Check this box for cases remanded to the district court for further action. Use the date of remand as the filing date
 - Reinstated or Reopened. (4) Check this box for cases reinstated or reopened in the district court. Use the reopening date as the filing date. Transferred from Another District. (5) For cases transferred under Title 28 U.S.C. Section 1404(a). Do not use this for within district transfers or multidistrict litigation transfers.
 - Multidistrict Litigation Transfer. (6) Check this box when a multidistrict case is transferred into the district under authority of Title 28 U.S.C. Section 1407.
 - Multidistrict Litigation Direct File. (8) Check this box when a multidistrict case is filed in the same district as the Master MDL docket. **PLEASE NOTE THAT THERE IS NOT AN ORIGIN CODE 7.** Origin Code 7 was used for historical records and is no longer relevant due to changes in statue.
- VI. Cause of Action. Report the civil statute directly related to the cause of action and give a brief description of the cause. **Do not cite jurisdictional statutes unless diversity.** Example: U.S. Civil Statute: 47 USC 553 Brief Description: Unauthorized reception of cable service
- VII. Requested in Complaint. Class Action. Place an "X" in this box if you are filing a class action under Rule 23, F.R.Cv.P.

 Demand. In this space enter the actual dollar amount being demanded or indicate other demand, such as a preliminary injunction.

 Jury Demand. Check the appropriate box to indicate whether or not a jury is being demanded.
- VIII. Related Cases. This section of the JS 44 is used to reference related pending cases, if any. If there are related pending cases, insert the docket numbers and the corresponding judge names for such cases.

Date and Attorney Signature. Date and sign the civil cover sheet.

UNITED STATES DISTRICT COURT for the

	10.	uic
	Eastern District	of North Carolina
Plaintiff(s V. 3M Compa	any)))) Civil Action No. 7:19-CV-45)))
	SUMMONS IN A	A CIVIL ACTION
To: (Defendant's name and address)	3M Company c/o Corporation Service Co 2626 Glenwood Avenue, St Raleigh, NC 27608	
A lawsuit has been file	ed against you.	
are the United States or a United P. 12 (a)(2) or (3) — you must	ed States agency, or an office serve on the plaintiff an answ	
If you fail to respond, You also must file your answe		ntered against you for the relief demanded in the complaint.
		CLERK OF COURT
Date:		
		Signature of Clerk or Deputy Clerk

Civil Action No. 7:19-CV-45

PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4 (1))

	This summons for (name	ne of individual and title, if any)						
was re	ceived by me on (date)		,					
	☐ I personally served	the summons on the individ	ual at (place)					
			on (date)	; or				
	☐ I left the summons a	at the individual's residence	or usual place of abode with (name)					
	, a person of suitable age and discretion who resides there,							
	on (date), and mailed a copy to the individual's last known address; or							
	☐ I served the summo	ns on (name of individual)		, who is				
	designated by law to a	designated by law to accept service of process on behalf of (name of organization)						
			on (date)	; or				
	☐ I returned the summ	nons unexecuted because		; or				
	☐ Other (specify):							
	My fees are \$	for travel and \$	for services, for a total of \$	0.00				
	I declare under penalty	of perjury that this informa	tion is true.					
Date:			Server's signature					
			server's signature					
			Printed name and title					
			Server's address					

Additional information regarding attempted service, etc: