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7
8 **UNITED STATES DISTRICT COURT**
9 **SOUTHERN DISTRICT OF CALIFORNIA**

10
11 **ERIC WHINSTON and ROBIN**
12 **WHINSTON**

13 **Plaintiffs**

14 **v.**

15 **KONINKLIJKE PHILIPS N.V.;**
16 **PHILIPS NORTH AMERICA**
17 **LLC; PHILIPS RS NORTH**
18 **AMERICA, LLC (f/k/a**
19 **RESPIRONICS, INC.); PHILIPS**
20 **HOLDING USA, INC., AND**
21 **PHILIPS RS NORTH AMERICA**
22 **HOLDING CORP.**

23 **Defendants**

24 : **Case No. '22CV1339 MMAMDD**
25 : _____
26 :
27 :
28 :
: **PLAINTIFFS' COMPLAINT AND**
: **JURY DEMAND**

23 Plaintiffs Eric Whinston and Robin Whinston, by and through his undersigned
24 counsel hereby submit the following Complaint and jury demand against Defendants
25 Koninklijke Philips N.V., Philips North America LLC, Philips RS North America,
26 LLC (f/k/a Respironics, Inc.), Philips Holding USA, Inc., and Philips RS North
27 America Holding Corporation.

28 This litigation involves Plaintiff Eric Whinston's significant personal injuries

1 suffered as a result of his use of a defective continuous positive airway pressure
2 (CPAP) Dreamstation medical device, which was recalled by Defendants on June 14,
3 2021. In support of their Complaint, Plaintiffs allege as follows:

4 **PARTIES AND JURISDICTION**

5 1. Plaintiff Eric Whinston is a resident and citizen of San Diego,
6 California, in San Diego County.

7 2. Plaintiff Robin Whinston is a resident and citizen of San Diego,
8 California, in San Diego County. Plaintiff Robin Whinston is the wife of Plaintiff
9 Eric Whinston.

10 3. Plaintiffs allege an amount in controversy in excess of Seventy-Five
11 Thousand dollars (\$75,000), exclusive of interest and costs.

12 4. Defendant Koninklijke Philips N.V. (“Royal Phillips”) is a public
13 limited liability company established under the laws of The Netherlands, with its
14 principal executive offices at Philips Center, Amstelplein 2, 1096 BC Amsterdam,
15 The Netherlands. Royal Philips is the parent company of the Philips Group of
16 healthcare technology businesses, including its Connected Care business segment,
17 which includes sleep and respiratory care.¹

18 5. Royal Philips holds directly or indirectly 100% of its subsidiaries Philips
19 North America, LLC and Philips RS North America, LLC.

20 6. Upon information and belief, Royal Philips controls Philips North
21 America, LLC and Philips RS North America, LLC in the manufacturing, selling,
22 distributing, and supplying of various medical devices, including mechanical
23 ventilators, continuous positive airway pressure (CPAP) machines, and Bi-Level
24 Positive Airway Pressure (Bi-PAP) machines.

25 7. Defendant Philips North America, LLC is a limited liability company
26 organized under the laws of Delaware with its principal place of business in
27 Cambridge, Massachusetts. Upon information and belief, the sole member of the

28

¹ Philips Annual Report, 2021.

1 LLC is Philips Holding USA, Inc., a corporation organized under the laws of
2 Delaware with its principal place of business in Cambridge, Massachusetts.
3 Defendant Philips North America, LLC is a resident of both Delaware and
4 Massachusetts.

5 8. Defendant Philips RS North America, LLC is a limited liability
6 company organized under the laws of Delaware with its principal place of business in
7 Pittsburgh, Pennsylvania. Upon information and belief, the sole member of the LLC
8 is Philips RS North America Holdings, a corporation organized under the laws of
9 Delaware with its principal place of business in Cambridge, Massachusetts.
10 Defendant Philips RS North America, LLC is a resident of Delaware, Pennsylvania,
11 and Massachusetts.

12 9. Defendant Philips RS North America was formerly known as and
13 operated under the business name Respironics, Inc. Royal Philips acquired
14 Respironics in 2008 for approximately \$5 billion. In October 2020, Respironics, Inc.
15 changed its name to Philips RS North America. Defendant Philips RS North America
16 Holding corporation was also formed in October 2020.

17 10. Defendant Philips Holding USA, Inc. is a corporation organized under
18 the laws of Delaware with its principal place of business in Cambridge,
19 Massachusetts. Defendant Philips Holding USA, Inc. is 100% directly or indirectly
20 owned by Royal Philips. Defendant Philips Holding USA, Inc. is a resident of both
21 Delaware and Massachusetts.

22 11. Defendant Philips RS North America Holding corporation is organized
23 under the laws of the state of Delaware with its principal place of business in
24 Cambridge, Massachusetts. Defendant Philips RS North America Holding
25 corporation is 100% directly or indirectly owned by Royal Philips. Defendant Philips
26 RS North America Holding corporation is a resident and citizen of both Delaware
27 and Massachusetts.

28 12. Defendants Royal Philips, Philips North America, LLC, Philips RS

1 North America LLC, Philips Holding USA, Inc., and Philips RS North America
2 Holding (hereinafter collectively “Defendants” or “Philips”) develop, design,
3 manufacture, market, distribute and sell various medical devices, including
4 mechanical ventilators, CPAP machines, and Bi-PAP machines.

5 13. Defendants market, distribute, and sell their medical devices, including
6 CPAP machines, in various states, including California, to consumers including
7 Plaintiff Eric Whinston.

8 14. This Court has personal jurisdiction over Defendants, as Defendants
9 purposefully availed themselves of conducting business and activities within this
10 State regarding their marketing, distribution and sale of mechanical ventilators,
11 CPAP machines, and Bi-PAP machines.

12 15. As a result of such actions by Defendants in this State regarding their
13 marketing, distribution and sale of CPAP machines, Plaintiff Whinston used
14 Defendants’ defective CPAP machines and suffered personal injuries as a result.

15 16. Plaintiffs allege damages in excess of \$75,000 exclusive of interest and
16 costs.

17 17. This Court has jurisdiction pursuant to 28 U.S.C. § 1332, as complete
18 diversity exists between Plaintiffs and Defendants and the amount in controversy
19 exceeds \$75,000.

20 18. Venue is proper within this district pursuant to 28 U.S.C. § 1391,
21 because a substantial part of the events giving rise to this action occurred in this
22 district.

23 **FACTUAL BACKGROUND**

24 19. Sleep apnea is a disorder in which breathing is disturbed temporarily
25 during sleep. For patients with sleep apnea, breathing may stop or become very
26 shallow when sleeping. Sleep apnea may be associated with fatigue, daytime
27 sleepiness, interrupted sleep, or snoring, among other symptoms. Serious cases of
28 sleep apnea may lead to hypertension, heart attack, or stroke, among other ailments.

1 20. Sleep apnea may be treated by continuous positive airway pressure
2 (CPAP) therapy. In CPAP therapy, a machine delivers a continuous flow of air
3 through a mask over the patient’s nose and/or mouth, which assists breathing by
4 increasing air pressure in the throat so that the airway does not collapse during
5 inhalation.

6 21. Similar to CPAP machines, Bilateral Positive Airway Pressure (BiPAP)
7 machines can also be used to treat sleep apnea. The main difference between the
8 CPAP and BiPAP devices is that BiPAP machines have two pressure settings – one
9 pressure for inhalation and a lower pressure for exhalation.

10 22. Patients who use CPAP or BiPAP machines typically use them every
11 day/night. Sleep apnea symptoms may return quickly if therapy is discontinued.
12 These devices are intended and designed to provide medical benefits to those who
13 use them.

14 **Defendants’ Dreamstation CPAP and BiPAP medical devices**

15 23. Defendants design, manufacture, distribute, and sell several CPAP and
16 BiPAP machines used to assist people with sleep apnea, including their Dreamstation
17 line of products.²

18 24. Defendants sought and obtained clearance from the Food and Drug
19 Administration (FDA) in October 2013 to market its Dreamstation CPAP and BiPAP
20 devices under Section 510(k) of the Medical Device Amendment to the Federal Food,
21 Drug and Cosmetic Act. *See* 21 U.S.C. § 360 et seq.

22 25. The 510(k) approval process by the FDA is regarded as a simplified
23 application process, which does not require extensive review and approval by the
24 FDA. The 510(k) approval is basically a “grandfathering” process, in which the
25 manufacturer is only required to demonstrate that the device to be marketed is

26
27 ² In order to help protect its business and line of products, in June 2015, Defendant Royal Philips
28 applied for a US Trademark for “DREAMSTATION” in connection with its line of CPAP medical
devices sold and distributed in the United States. The “DREAMSTATION” trademark was granted
in July 2016.

1 substantially equivalent to a device marketed prior to May 28, 1976, or substantially
2 equivalent to a device which has already been found to be substantially equivalent
3 through the 510(k) premarket notification process. If substantial equivalence is
4 demonstrated, the FDA allows the product to be marketed but does not actually
5 approve the design. The 510(k) approval process is rooted in a determination of
6 “substantial equivalence” rather than safety and effectiveness. 21 CFR § 807.100.

7 26. While CPAP devices have been around since the mid-1980s, the original
8 devices were generally large and noisy. Consequently, manufacturers worked to
9 develop devices that were smaller and quieter.

10 27. In order to make their CPAP and BiPAP devices quieter, Defendants
11 began using sound abating foam to help reduce the sound and vibration emitted from
12 the motor and airflow of the machines. For the medical devices at issue in this
13 litigation, Defendants designed and manufactured these machines with a polyester-
14 based polyurethane (PE-PUR) sound abating foam.

15 28. In fact, Defendants advertised their Dreamstation device as “one of the
16 quietest devices on the market” and “63% quieter” than the AirSense 10 machine
17 from ResMed, a competitor of Defendants.³

18 29. While Defendants chose a polyester-based polyurethane for its sound
19 abating foam in its Dreamstation CPAP medical devices, competitor ResMed
20 manufacturers most of its CPAP medical devices with “a polyether polyurethane
21 foam material that our team selected based on studies that show it’s more resistant to
22 water than alternative materials, and therefore is more durable in moist
23 environments.”⁴

24 30. The problem with polyester-based foams, as opposed to polyether-based
25 foams, is it is highly susceptible to hydrolysis. Hydrolysis is a chemical reaction in

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27 ³ Available at [62e4f43a1349489ba3cca77c0169c6ef.pdf \(philips.com\)](https://www.philips.com/62e4f43a1349489ba3cca77c0169c6ef.pdf) (last accessed August 23,
2022.)

28 ⁴ Available at [Other Manufacturer Recall 2021 - ResMed](https://www.resmed.com/Other-Manufacturer-Recall-2021-ResMed) (last accessed August 29, 2022.)

1 which a molecule of water breaks one or more chemical bonds, thus resulting in a
2 breakdown of the PE-PUR foam material. It is thought that if a humidifier is attached
3 and used with the CPAP or BiPAP machine, the foam is at greater risk of breakdown.

4 31. Upon information and belief, the mixture of chemicals in Defendants'
5 PE-PUR sound abatement foam also results in an acidic byproduct. The acidic
6 byproduct can also speed up the process of hydrolysis and thus, faster degradation of
7 the PE-PUR foam.

8 32. Upon information and belief, the natural air pressure across Defendants'
9 PE-PUR sound abatement foam also chips away at the foam, resulting in degradation
10 of the PE-PUR foam over time.

11 33. As a result of the foam degradation, tiny foam particles may enter the
12 device's airy pathway and be ingested or inhaled by the user of the CPAP or BiPAP
13 machine.

14 34. Defendants' PE-PUR sound abatement foam also releases (aka "off-
15 gases") a number of harmful chemicals, also known as Volatile Organic Compounds
16 (VOCs), which may be inhaled or ingested by the CPAP or BiPAP user.

17 35. As a result of the PE-PUR foam off-gases and/or degradation, a number
18 of toxic and harmful compounds including formaldehyde, adipic acid (AA), toluene
19 diisocyanate (TDI), Toluene Diamine (TDA), Dimethyl Diazene (DD) and
20 Diethylene Glycol (DEG), are released and potentially inhaled and/or ingested by the
21 user of the CPAP and BiPAP machines.

22 36. Ingestion and/or inhalation of these chemicals are known to be
23 hazardous to human health and can lead to a number of injuries, such as respiratory
24 sensitization, respiratory irritation, skin sensitization, asthma, carcinogenicity, liver
25 toxicity, kidney toxicity, reproductive toxicity, and genotoxicity.⁵

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27
28 ⁵ Available at [philips-respironics-update-on-pe-pur-testing-results-and-conclusions-available-to-date.pdf](#). (Last accessed August 26, 2022.)

1 **Defendants’ Recall And Prior Knowledge Of Risks**

2 **Associated With PE-PUR Foam**

3 37. In April 2021, Defendants issued their Quarterly report out of
4 Amsterdam, which stated:

5
6 Regulatory Update: Philips has determined from user reports and
7 testing that there are possible risks to users related to the sound
8 abatement foam used in certain of Philips’ sleep and respiratory care
9 devices currently in use. The risks include that the foam may degrade
10 under certain circumstances, influenced by factors including use of
11 unapproved cleaning methods, such as ozone, and certain environmental
12 conditions involving high humidity and temperature. The majority of
13 the affected devices are in the first-generation Dreamstation product
14 family. Philips’ recently launched next-generation CPAP platform,
15 Dreamstation 2, is not affected. Philips is in the process of engaging
16 with the relevant regulatory agencies regarding this matter and initiating
17 appropriate actions to mitigate these possible risks.

18 38. Despite such statements being made by Defendants in April 2021,
19 Defendants did not recall their Dreamstation CPAP and BiPAP machines at that time.

20 39. On June 14, 2021, Defendants issued a recall of their CPAP, BiPAP,
21 and mechanical ventilator devices to “address identified potential health risks related
22 to the polyester-based polyurethane (PE-PUR) sound abatement foam component of
23 these devices.”

24 40. Defendants issued the recall due to the risks posed to users from the PE-
25 PUR foam, specifically the risk that “the PE-PUR foam may degrade into particles
26 which may enter the device’s air pathway and be ingested or inhaled by the user, and
27 the foam may off-gas certain chemicals. The foam degradation may be exacerbated
28 by use of unapproved cleaning methods, such as ozone, and high heat and high
humidity environments may also contribute to foam degradation.”

41. The recall included CPAP, BiPAP, and mechanical ventilator devices
manufactured between 2009 and April 26, 2021. The majority of CPAP and BiPAP

1 machines recalled were the Dreamstation line of products.⁶

2 42. Defendants' recall described the possible health risks to users: "The
3 potential risks of particulate exposure include headache, irritation, inflammation,
4 respiratory issues, and possible toxic and carcinogenic effects. The potential risks of
5 chemical exposure due to off-gassing include headache, irritation, hypersensitivity,
6 nausea/vomiting, and possible toxic and carcinogenic effects."

7 43. On July 8, 2021, Defendants provided supplemental clinical information
8 for physicians and providers of CPAP, BiPAP and mechanical ventilator devices.⁷
9 The supplemental information stated that "the degradative by-products of a PE-PUR
10 foam after a humid ageing experiment were found to include diethylene glycol
11 (DEG), toluene diamine isomers (TDA) and toluene diisocyanate isomers (TDI)."
12 The clinical information also identified concerning chemicals from the off-gassing
13 as dimethyl diazene and phenol 2,6-bis (1,1-dimethylethyl)-4-(1-methylpropyl).

14 44. On July 13, 2021, the FDA classified Defendants' recall as a Class 1
15 recall, the most serious type of recall, which indicates that use of the recalled devices
16 may cause serious injury or death resulting from the inhalation or ingestion of PE-
17 PUR foam particles or off-gassed chemicals.

18 45. Defendants knew or should have known about the potential health risks
19 from the PE-PUR sound abatement foam used in their CPAP, BiPAP, and mechanical
20 ventilator devices long before notifying the public on June 14, 2021.

21 46. Following the recall, FDA conducted an inspection of Defendants'
22 manufacturing facilities in Pennsylvania. On November 9, 2021, FDA issued a 483
23

24
25 ⁶ Defendants' Dreamstation 2 line of CPAP medical devices, approved by the FDA for marketing
26 in July 2020, were not included in the June 14, 2021 recall, as Defendants elected to use a silicon
based sound abatement foam in the these CPAP devices, rather than the PE-PUR foam.

27 ⁷ Available at [global-supplemental-clinical-information-document-070821-r6.pdf](https://www.philips.com/global-supplemental-clinical-information-document-070821-r6.pdf) (philips.com)
28 (last accessed August 23, 2022.)

1 Report detailing the observations during the inspection of Defendants’ facilities.⁸

2 47. The FDA 483 Report details several observations related to Defendants’
3 recalled ventilators, CPAP, and BiPAP devices, including: Defendants’ risk analysis
4 was inadequate; Defendants’ procedures for corrective and preventative action
5 (CAPA) have not been adequately established; Defendants’ design validation did not
6 ensure that their devices conformed to the defined user needs and intended uses;
7 Defendants’ procedures for design change have not been adequately established; and
8 Defendants’ management with executive responsibility had not ensured that the
9 quality policy was understood, implemented and maintained at all levels of the
10 organization.

11 48. In terms of Defendants’ knowledge of problems associated with the
12 degradation and off-gassing of its PE-PUR sound abatement foam, the 483 Report⁹
13 notes several observations:

- 14
- 15 a. “Specifically, there were at least fourteen instances, assessments, and/or
16 test reports, dated from 04/01/2016 to 01/22/2021, where your firm was
17 aware of issues and concerns related to potential foam degradation
18 and/or Volatile Organic Compound (VOC) emissions, with various
19 Sleep and Respiratory care devices”
- 20 b. “. . . a Dreamstation 1 device failed emissions testing for VOCs and
21 Aldehydes, which was analyzed/tested from 01/18/2019 to 01/25/2019.
22 Specifically, Table 3 documents that the tolerable limits of the
23 Formaldehyde compound were exceeded during initial operation,”
- 24 c. “Alternatively, your firm manufacturers various CPAP and BiPAP
25 devices, which also include similar air path assemblies and/or the
26 affected polyester polyurethane foam. Furthermore, per a complaint
27 analysis conducted by your firm on April 9, 2021, your firm received

28 ⁸ An FDA Form 483 report is issued after an inspection by FDA personnel when an investigator has observed any condition(s) that may constitute violations of the Food Drug and Cosmetic Act. Available at [FDA Form 483 Frequently Asked Questions | FDA](#).

⁹ Form 483 Report available at [Philips Respironics, Inc., Murrysville, PA. 483 dated 11/09/2021 \(fda.gov\)](#) (last accessed August 25, 2022).

1 approximately eighty complaints related to foam degradation, on non-
2 Trilogy ventilator devices, from 2014 to 2017.”

3 d. “No formal investigation, risk analysis, or CAPA were initiated,
4 performed, or documented, in response to the at least 222,000
5 complaints that could potentially be related to foam degradation and
6 received from 2008 to 2017, prior to the initiation of CAPA INV 0988
7 in 2018.”

8 e. “A query of your firm’s consumer complaints from 01/01/2008 to
9 current, for the keywords contaminants, particles, foam, debris, airway,
10 particulate, airpath, and black, resulted in over 222,000 complaints, and
11 over 175,000 of which occurred between 2008 to 2017.”

12 f. “Furthermore, your firm performed a foam degradation-related
13 complaint analysis, dated 04/09/2021, as part of CAPA 7211, and
14 identified 1,254 complaints confirmed to be related to foam degradation
15 from 2014 to April 2021.”

16 g. “No formal CAPA was initiated or implemented, when appropriate.
17 Specifically, email correspondence between your firm and your raw
18 foam supplier beginning 10/30/2015 and forward, document that your
19 firm was made aware of polyester polyurethane foam degradation issues
20 in/around October 2015, which was later confirmed by your foam
21 supplier on 08/05/2016, via email. Alternatively, no CAPA was
22 initiated or implemented.”

23 h. “Specifically, firm management, including management with executive
24 responsibility, were aware of potential foam degradation issues
25 concerning CPAPs, BiPAPs, and Trilogy ventilators since at least
26 01/31/2020, or earlier, and implemented no further corrective actions
27 until April 2021.”

28
49. Despite Defendants’ prior knowledge of potential problems with its PE-
PUR sound abatement foam, Defendants took no action until June 13, 2021, to warn
consumers, users, physicians, and/or suppliers of the potential health hazards
associated with the use of its CPAP and BiPAP medical devices.

Federal Requirements

1
2 50. At all relevant times hereto, federal law required Defendants to comply
3 with Current Good Manufacturing Practices (“CGMP”) which are set forth in 21 CFR
4 § 820 *et seq.*

5 51. Pursuant to 21 CFR § 820.5, Defendants are required to establish and
6 maintain a quality system that is appropriate for the specific medical device designed
7 or manufactured. “Quality system” means the organizational structure,
8 responsibilities, procedures, processes, and resources for implementing quality
9 management. *See* 21 CFR § 820.3(v).

10 52. Pursuant to 21 CFR § 820.22, Defendants are required to establish
11 procedures for quality audits and conduct such audits to assure that the quality system
12 is in compliance with the established quality system requirements and to determine
13 the effectiveness of the quality system.

14 53. Pursuant to 21 CFR § 820.30(a), Defendants are required to establish
15 and maintain procedures to control the design of their devices in order to ensure that
16 specified design requirements are met.

17 54. Pursuant to 21 CFR § 820.30(c), Defendants are required to establish
18 and maintain procedures to ensure that the design requirements relating to a device
19 are appropriate and address the intended use of the device, including the needs of the
20 user and patient.

21 55. Pursuant to 21 CFR § 820.30(d), Defendants are required to establish
22 and maintain procedures for defining and documenting design output in terms that
23 allow an adequate evaluation of conformance to design input requirements.

24 56. Pursuant to 21 CFR § 820.30(e), Defendants are required to establish
25 and maintain procedures to ensure that formal documented reviews of the design
26 results are planned and conducted at appropriate stages of the device’s design
27 development.
28

1 57. Pursuant to 21 CFR § 820.30(f), Defendants are required to establish
2 and maintain procedures for verifying the device design to confirm that the device
3 design output meets the design input requirements.

4 58. Pursuant to 21 CFR § 820.30(g), Defendants are required to establish
5 and maintain procedures for validating the device design. The design validation
6 procedure must be performed under defined operating conditions on initial
7 production units, lots, or batches, or their equivalents. Design validations must ensure
8 that devices conform to defined user needs and intended uses and must include testing
9 of production units under actual or simulated use conditions.

10 59. Pursuant to 21 CFR § 820.30(h), Defendants are required to establish
11 and maintain procedures to ensure that the device design is correctly translated into
12 production specifications.

13 60. Pursuant to 21 CFR § 820.30(i), Defendants are required to establish
14 and maintain procedures for the identification, documentation, validation or where
15 appropriate verification, review, and approval of design changes before their
16 implementation.

17 61. Pursuant to 21 CFR § 820.70(a), Defendants are required to develop,
18 conduct, control, and monitor production processes to ensure that a device conforms
19 to its specifications. Where deviations from device specifications could occur as a
20 result of the manufacturing process, Defendants are required to establish and
21 maintain process control procedures that describe any process controls necessary to
22 ensure conformance to specifications. Such process controls must include:

- 23 a. Documented instructions, standard operating procedures (SOP's), and
24 methods that define and control the manner of production;
25 b. Monitoring and control of process parameters and component and
26 device characteristics during production;
27 c. Compliance with specified reference standards or codes;
28 d. Approval of processes and process equipment; and

1 e. Criteria for workmanship which shall be expressed in documented
2 standards or by means of identified and approved representative
3 samples.

4 62. Pursuant to 21 CFR § 820.70(b), Defendants are required to establish
5 and maintain procedures for changes to a specification, method, process, or
6 procedure.

7 63. Pursuant to 21 CFR § 820.70(g), Defendants are required to ensure that
8 all equipment used in the manufacturing process meets specified requirements and is
9 appropriately designed, constructed, placed, and installed to facilitate maintenance,
10 adjustment, cleaning and use.

11 64. Pursuant to 21 CFR § 820.72, Defendants are required to ensure that all
12 inspection, measuring, and test equipment, including mechanical, automated, or
13 electronic inspection and test equipment, is suitable for its intended purposes and is
14 capable of producing valid results. Defendants are required to establish and maintain
15 procedures to ensure that equipment is routinely calibrated, inspected, checked, and
16 maintained.

17 65. Pursuant to 21 CFR § 820.75(b), Defendants are required to establish
18 and maintain procedures for monitoring and control of process parameters for
19 validated processes to ensure that the specified requirements continue to be met.
20 Defendants are required to ensure that validated processes are performed by qualified
21 individuals.

22 66. Pursuant to 21 CFR § 820.90, Defendants are required to establish and
23 maintain procedures to control product that does not conform to specified
24 requirements.

25 67. Pursuant to 21 CFR § 820.100, Defendants are required to establish and
26 maintain procedures for implementing corrective and preventive action. The
27 procedures must include requirements for:
28

- 1 a. Analyzing processes, work operations, concessions, quality audit
- 2 reports, quality records, service records, complaints, returned product,
- 3 and other sources of quality data to identify existing and potential causes
- 4 of nonconforming product, or other quality problems;
- 5 b. Investigating the cause of nonconformities relating to product,
- 6 processes, and the quality system;
- 7 c. Identifying the action(s) needed to correct and prevent recurrence of
- 8 non-conforming product and other quality problems;
- 9 d. Verifying or validating the corrective and preventative action to ensure
- 10 that such action is effective and does not adversely affect the finished
- 11 device;
- 12 e. Implementing and recording changes in methods and procedures needed
- 13 to correct and prevent identified quality problems;
- 14 f. Ensuring that information related to quality problems or nonconforming
- 15 product is disseminated to those directly responsible for assuring the
- 16 quality of such product or the prevention of such problems; and
- 17 g. Submitting relevant information on identified quality problems, as well
- 18 as corrective and preventative actions, for management review.

19 68. At all relevant times hereto, Defendants failed to comply with the
20 Current Good Manufacturing Practices (“CGMP”) set forth above and in 21 CFR §
21 820 when designing, testing, manufacturing, inspecting, labeling, and distributing the
22 Dreamstation CPAP medical devices. Accordingly, pursuant to 21 CFR § 820.1(c)
23 Defendants’ Dreamstation CPAP medical devices are adulterated under 21 U.S.C. §
24 351.

25 69. Likewise, Defendants’ Dreamstation CPAP medical devices are
26 adulterated because, among other things, they fail to meet established performance
27 standards, and/or the methods, facilities or controls used for their manufacture,
28

1 packing, storage or installation and are therefore not in conformity with federal
2 requirements. *See* 21 U.S.C. § 351.

3 70. Pursuant to federal law, Defendants' Dreamstation CPAP medical
4 devices are misbranded because, among other things, the labeling is false and
5 misleading and the devices are dangerous to health when used in the manner
6 prescribed, recommended or suggested in the labeling thereof. *See* 21 U.S.C. § 352.

7 **Plaintiff Eric Whinston**

8 71. In June 2016, Plaintiff Eric Whinston underwent a sleep study ordered
9 by his physician. The sleep study demonstrated moderate obstructive sleep apnea
10 and his physician recommended CPAP therapy.

11 72. Plaintiff Eric Whinston started using a Philips Dreamstation Auto CPAP
12 with humidifier and heated tube in July 2016. (Exhibit A) (Ref # DSX500T11, Serial
13 # J1655609675F8).

14 73. Plaintiff Eric Whinston used his Dreamstation CPAP medical device
15 continuously from July 2016 until mid-June 2021, when he received notice of the
16 recall.

17 74. In July 2021, Plaintiff Eric Whinston saw his primary care physician for
18 a referral to a neurosurgeon to address his chronic back issues. As part of the work-
19 up for the referral, Plaintiff's physician ordered an MRI and chest x-ray.

20 75. Plaintiff's physician noted the chest x-ray demonstrated interstitial
21 pulmonary disease and referred Plaintiff Eric Whinston to a pulmonologist.

22 76. In October 2021, Plaintiff Eric Whinston was evaluated by a
23 pulmonologist who noted Mr. Whinston had no past pulmonary issues but
24 complained of shortness of breath for the last year and chronic cough, worsening over
25 the past 5-6 months.

26 77. Plaintiff Eric Whinston's pulmonologist ordered a chest CT scan, which
27 revealed combined emphysema with mild pulmonary fibrosis and a nonspecific 10
28 mm right upper lobe nodule.

1 86. Defendants are the manufacturers, designers, marketers, distributors,
2 and sellers of Dreamstation CPAP medical devices.

3 87. The Dreamstation CPAP medical devices manufactured, designed,
4 marketed, distributed, and sold by Defendants were defective due to inadequate
5 warning or instruction because at the time the medical devices left Defendants'
6 control and was supplied to Plaintiff Eric Whinston, Defendants knew or should have
7 known the medical devices were unreasonably dangerous and not reasonably suited
8 for their intended use, as the PE-PUR sound abatement foam in these devices released
9 dangerous chemicals and particles which could be inhaled or ingested by users.

10 88. Despite the fact that Defendants knew or should have known about the
11 increased risk of serious adverse effects with their Dreamstation CPAP medical
12 devices, Defendants failed to adequately warn users, including Plaintiff Eric
13 Whinston, and/or their health care providers that the PE-PUR sound abatement foam
14 released dangerous chemicals and particles which could be inhaled or ingested by
15 users.

16 89. The Dreamstation CPAP medical devices manufactured, designed,
17 marketed, distributed, and sold by Defendants were defective due to Defendants'
18 failure to instruct Plaintiff Eric Whinston and/or his physicians on how to mitigate
19 the risks associated with the releasing of chemicals and particles by the PE-PUR
20 sound abating foam, such as instructing the user not to use the CPAP with the
21 humidifier, which may speed up the process of hydrolysis.

22 90. The Dreamstation CPAP medical devices manufactured, designed,
23 marketed, distributed, supplied, and sold by Defendants were also defective due to
24 inadequate post-marketing warning or instruction, because after Defendants knew of
25 the problems with the degradation and off-gassing of the PE-PUR sound abatement
26 foam which increased the risk of serious health problems to users, Defendants failed
27 to provide adequate and/or timely post-market warnings to such users and/or their
28 health care providers.

1 91. The significantly increased risk of harm from the degradation and off-
2 gassing of the PE-PUR sound abatement foam was not a known or obvious danger
3 such that ordinary consumers like Plaintiff Eric Winston would have been aware of
4 such risks.

5 92. Based on Plaintiff Eric Winston's diagnosis of sleep apnea by his
6 physician and prescription for the use of a CPAP machine, Plaintiff was supplied
7 Defendants' Dreamstation CPAP medical device, which he used for several years
8 based upon Defendants' representations that it was safe and effective for the
9 treatment of sleep apnea.

10 93. Had Plaintiff Eric Winston and/or his physicians been aware of the
11 serious safety risks associated with the use Defendants' Dreamstation CPAP medical
12 device, he would not have been prescribed and would not have used the medical
13 device and would have obtained a CPAP medical device from a different
14 manufacturer.

15 94. Defendants' failure to give adequate warnings and instructions was a
16 proximate cause of Plaintiff's injuries, including but not limited to: personal injury,
17 bodily harm, emotional distress, pain and suffering, permanent physical injury, loss
18 of enjoyment of life, economic and non-economic damages, and will continue to
19 suffer such injuries, distress, pain and suffering, harm, damages, and economic loss
20 in the future.

21 95. Defendants' conduct as alleged in this Complaint shows that Defendants
22 acted with malice, oppression, fraud, and/or with a conscious disregard of the rights
23 and safety of others, so as to warrant the imposition of punitive damages.

24 **SECOND CAUSE OF ACTION**

25 **Strict Liability Manufacturing Defect**

26 96. Plaintiffs hereby incorporate by reference, as if fully set forth herein,
27 each and every allegation set forth in the preceding paragraphs and further alleges as
28 follows.

1 97. Defendants are the manufacturers, designers, marketers, distributors,
2 and sellers of Dreamstation CPAP medical devices.

3 98. Defendants' CPAP medical devices, including the one used by Plaintiff
4 Whinston, were defective in manufacture and construction when they left
5 Defendants' hands in that they failed to comply with Defendants' own design
6 specifications.

7 99. As a result of these manufacturing defects, Defendants' Dreamstation
8 CPAP medical devices, including the one used by Plaintiff Eric Whinston, were
9 unreasonably dangerous.

10 100. The manufacturing defects of Defendants' Dreamstation CPAP medical
11 device were a proximate cause of Plaintiff's injuries, including but not limited to:
12 personal injury, bodily harm, emotional distress, pain and suffering, permanent
13 physical injury, loss of enjoyment of life, economic and non-economic damages, and
14 will continue to suffer such injuries, distress, pain and suffering, harm, damages, and
15 economic loss in the future.

16 101. Defendants' conduct as alleged in this Complaint shows that Defendants
17 acted with malice, oppression, fraud, and/or with a conscious disregard of the rights
18 and safety of others, so as to warrant the imposition of punitive damages.

19 **THIRD CAUSE OF ACTION**

20 **Negligence**

21 102. Plaintiffs hereby incorporate by reference, as if fully set forth herein,
22 each and every allegation set forth in the preceding paragraphs and further alleges as
23 follows.

24 103. Defendants are the manufacturers, designers, marketers, distributors,
25 and sellers of Dreamstation CPAP medical devices.

26 104. Defendants had a duty to exercise reasonable care in the design,
27 manufacture, testing, sale and/or distribution of their Dreamstation CPAP medical
28

1 devices, including a duty to ensure that such devices did not pose a significantly
2 increased risk of bodily harm and adverse events.

3 105. Defendants failed to exercise reasonable care in the design of their
4 Dreamstation CPAP medical devices in that Defendants knew, or should have
5 known, that polyester-based foam, as opposed to polyether-based foam, was highly
6 susceptible to hydrolysis and, thus, degradation.

7 106. Defendants failed to exercise reasonable care in the design of their
8 Dreamstation CPAP medical devices in that Defendants knew, or should have
9 known, that the PE-PUR sound abatement foam used in their devices released
10 dangerous chemicals and particles which could be inhaled or ingested by users.

11 107. Despite such knowledge, Defendants breached their duty to exercise
12 reasonable care and continued to design their Dreamstation CPAP medical devices
13 with PE-PUR sound abatement foam.

14 108. Defendants breached their duty to exercise reasonable care in the
15 manufacturing of their Dreamstation CPAP medical devices as Defendants' medical
16 devices failed to comply with Defendants' own design specifications.

17 109. Defendants breached their duty to exercise reasonable care in the sale
18 and distribution of their Dreamstation CPAP medical devices in that Defendants
19 knew or should have known the devices were not safe for their intended use, and
20 Defendants failed to warn users and/or their health care providers that the PE-PUR
21 sound abatement foam released dangerous chemicals and particles which could be
22 inhaled or ingested by users.

23 110. Defendants breached their duty to exercise reasonable care in the sale
24 and distribution of their Dreamstation CPAP medical devices in that Defendant knew
25 or should have known the devices were not safe for their intended use, and
26 Defendants failed to instruct Plaintiff Eric Whinston and/or his physicians on how to
27 mitigate the risks associated with the releasing of chemicals and particles by the PE-
28

1 PUR sound abating foam, such as instructing the user not to use the CPAP with the
2 humidifier, which may speed up the process of hydrolysis.

3 111. Defendants had a duty to inspect and/or test their medical devices to
4 ensure they were safe for their intended use.

5 112. Defendants breached their duty to exercise reasonable care in the
6 inspection and/or testing of their Dreamstation CPAP medical devices as Defendants
7 knew or should have known that the PE-PUR sound abatement foam released
8 dangerous chemicals and particles which could be inhaled or ingested by users.

9 113. Defendants knew or should have known that consumers such as Plaintiff
10 Eric Whinston would foreseeably suffer injuries as a result of Defendants' failure to
11 exercise reasonable care, as described above.

12 114. Defendants' negligence was a proximate cause of Plaintiff's injuries,
13 including but not limited to: personal injury, bodily harm, emotional distress, pain
14 and suffering, permanent physical injury, loss of enjoyment of life, economic and
15 non-economic damages, and will continue to suffer such injuries, distress, pain and
16 suffering, harm, damages, and economic loss in the future.

17 115. Defendants' conduct as alleged in this Complaint shows that Defendant
18 acted with malice, oppression, fraud, and/or with a conscious disregard of the rights
19 and safety of others, so as to warrant the imposition of punitive damages.

20 **FOURTH CAUSE OF ACTION**

21 **Breach of Express Warranty**

22 116. Plaintiffs incorporate by reference, as if fully set forth herein, each and
23 every allegation set forth in the preceding paragraphs and further alleges as follows.

24 117. Defendants are the manufacturers, designers, marketers, distributors,
25 and sellers of Dreamstation CPAP medical devices.

26 118. At the time Defendants manufactured, designed, marketed, distributed,
27 sold and/or supplied their Dreamstation CPAP medical devices, Defendants
28 expressly warranted that their devices were safe and fit for use, they were of

1 merchantable quality, the risks associated with using their devices were minimal and
2 comparable to other substantially similar CPAP devices, and they were adequately
3 tested and fit for their intended use.

4 119. Defendants, in their user manual, expressly warranted that the
5 Dreamstation CPAP medical device “shall be free from defects of workmanship and
6 materials and will perform in accordance with the product specifications for a period
7 of two (2) years from the date of sale.”

8 120. In reliance upon Defendants’ express warranties, Plaintiff Eric
9 Whinston used Defendants’ Dreamstation CPAP medical device in a manner
10 prescribed and directed and, therefore, in the foreseeable manner normally intended,
11 recommended, promoted, and marked by Defendants.

12 121. Defendants’ Dreamstation CPAP medical devices did not conform to
13 Defendants’ express warranties as the medical devices were not safe for their
14 intended use, were not of merchantable quality, were not free from defects, and the
15 risks of harm from use was unreasonable.

16 122. As a proximate result of Defendants’ breach of express warranty,
17 Plaintiff suffered damages, including but not limited to: personal injury, bodily harm,
18 emotional distress, pain and suffering, permanent physical injury, loss of enjoyment
19 of life, economic and non-economic damages, and will continue to suffer such
20 injuries, distress, pain and suffering, harm, damages, and economic loss in the future.

21 **FIFTH CAUSE OF ACTION**

22 **Breach of Implied Warranty**

23 123. Plaintiffs incorporate by reference, as if fully set forth herein, each and
24 every allegation set forth in the preceding paragraphs and further alleges as follows.

25 124. Defendants are the manufacturers, designers, marketers, distributors,
26 and sellers of Dreamstation CPAP medical devices.

27 125. At the time Defendants manufactured, designed, marketed, distributed,
28 sold and/or supplied their Dreamstation CPAP medical devices, Defendants

1 impliedly warranted that their devices were of merchantable quality and fit for their
2 ordinary and intended use.

3 126. The Dreamstation CPAP medical devices manufactured, designed,
4 marketed, distributed, sold and/or supplied by Defendants to Plaintiff Eric Whinston
5 did not conform to their implied warranties and representations as such medical
6 devices were not safe for use by consumers and posed an increased risk of physical
7 injury.

8 127. As proximate result of Defendants' breach of express warranty, Plaintiff
9 suffered damages, including but not limited to: personal injury, bodily harm,
10 emotional distress, pain and suffering, permanent physical injury, loss of enjoyment
11 of life, economic and non-economic damages, and will continue to suffer such
12 injuries, distress, pain and suffering, harm, damages, and economic loss in the future.

13 **SIXTH CAUSE OF ACTION**

14 **Loss of Consortium**

15 1. Plaintiffs incorporate by reference, as if fully set forth herein, each and
16 every allegation set forth in the preceding paragraphs and further alleges as follows.

17 2. Plaintiff Robin Whinston was married to Plaintiff Eric Whinston at all
18 relevant times herein, including when Plaintiff Eric Whinston suffered his injuries.

19 3. As set forth above, Plaintiff Eric Whinston suffered injuries as a direct
20 and proximate result of Defendants' actions.

21 4. As a direct and proximate result of the injuries suffered by Plaintiff Eric
22 Whinston because of Defendants' actions, Plaintiff Robin Whinston has suffered loss
23 of consortium injuries, including but not limited to, loss of love, companionship,
24 comfort, care, assistance, protection, affection, society, and moral support.

25 **PRAYER FOR RELIEF**

26 **WHEREFORE**, Plaintiffs demand judgment against each of the Defendants
27 individually, and jointly on each of the above-referenced claims and Causes of Action
28 and further demands as follows:

1 Luke T. Pepper (PA 87100)
2 **BURG SIMPSON ELDREDGE**
3 **HERSH & JARDINE, P.C.**
4 40 Inverness Drive East
5 Englewood, CO 80112
6 Phone: (303) 792-5595
7 lpepper@burgsimpson.com

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Exhibit A



DELIVERY RECEIPT

9524 Kearny Villa Road STE 107
 STE 107
 San Diego, CA 92126
 800-758-7571

Branch: Advanced Homecare
Inv Location: Advanced Homecare
Date: 07/18/2016
CSR: Wayne, Chelsey
Order #: 96914
Patient ID: 39096
Customer #: 29205
Account #:
DOB: 11/21/1947
Gender: Male **Ht (in):** **Wt (lb):**

Bill To: Whinston, Eric K
 12245 Candy Rose Ct
 San Diego, CA 92131-
 (858) 578-9684

Ship To: Whinston, Eric K
 12245 Candy Rose Ct
 San Diego, CA 92131-
 (858) 578-9684

HIPAA Signature on file: Yes

Insurance: NORIDIAN HEALTHCARE SOLUTIONS (E) / AARP / United
 Healthcare (P)

Ord Qty	Del Qty	Type	Item	Ext. Allow	Ext. Amt.	Tax	Co-Pay
1	1	Rental	DSX500T11/RESP. DREAMSTATION AUTO APAP W/ A-FLEX, HH & SC Serial Number: J1655609675F8				
1	1	Purchase	DSXHCP/RESP. DREAM STATION HEATED HUMIDIFIER				
6	6	Purchase	1122519/RESP. DREAMSTATION FILTER				
1	1	Purchase	DREAMSTATION POLLEN/RESP. DREAMSTATION POLLEN FILTER				
1	1	Purchase	SYS1HT15/RESP. HEATED TUBING				
1	1	Purchase	100600C/DREAMSTATION CELLULAR MODEM Serial Number: WD2359869E02E				
1	1	Purchase	1105179/RESP. NUANCE PRO GEL FRAME				
1	1	Purchase	1105178/RESP. NUANCE PRO HEADGEAR				
6	6	Purchase	1105174/RESP. NUANCE MEDIUM NASAL PILLOW				
Total							

Thank You For Your Business!!!

Signature

Whinston, Eric K

7/18/16

Date

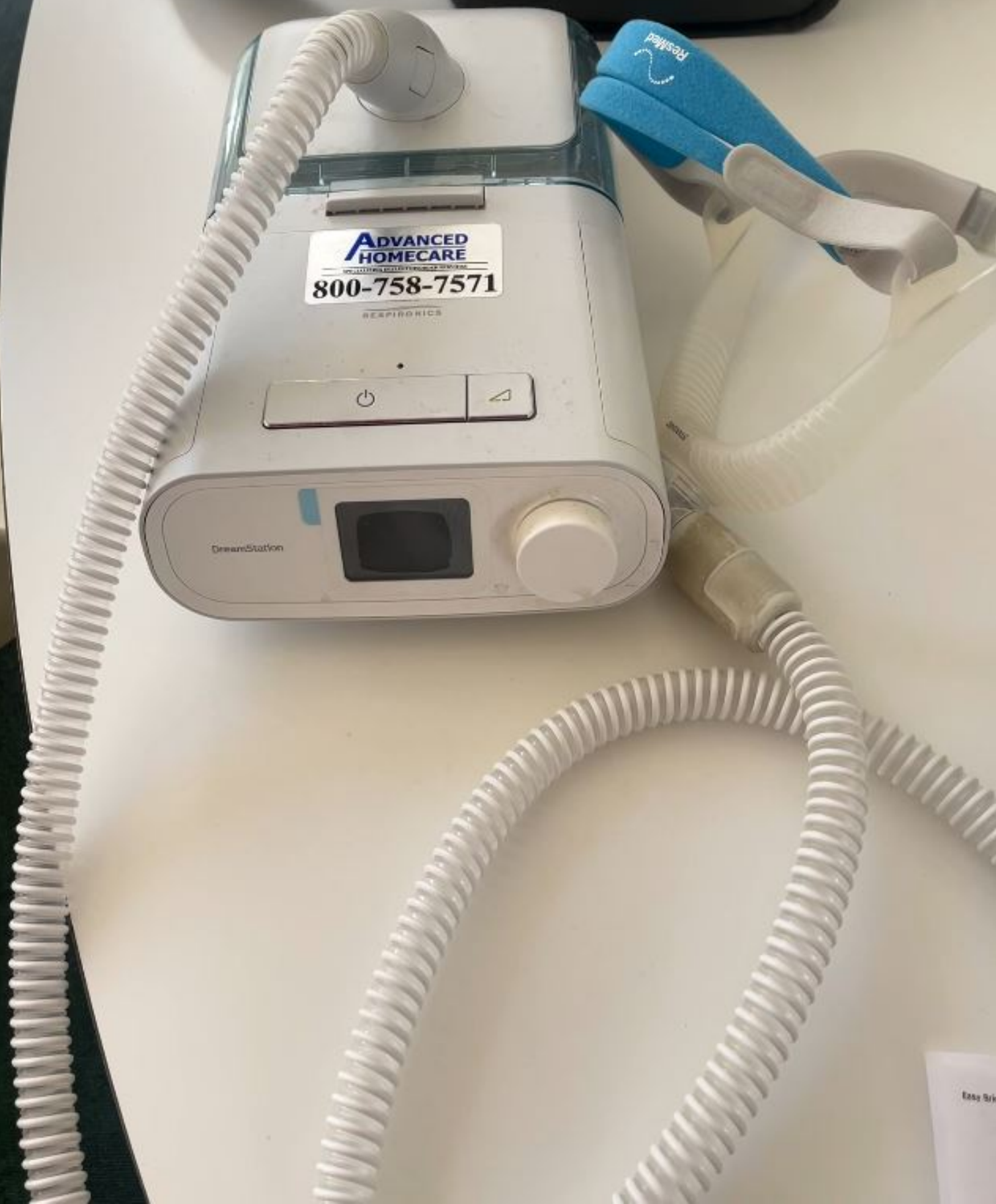
07/18/2016 09:39

Tech Signature

San Diego Office Clinician

Relationship to Patient: Self

Reason patient could not sign:



**ADVANCED
HOMECARE**
HEALTHCARE EQUIPMENT SERVICE
800-758-7571
RESPIROICS

DreamStation

Case 3:22-cv-01339-MMA-MDD Document 1 Filed 09/07/22 PageID.29 Page 29 of 30

ETL Classified

IP22



Intertek

Complies with
RTCA/DO-160G
section 21, category M

3194661
Medical Electrical Equipment

This is a medical device.

(01)00606959022485
(21)J1655609675F8



DreamStation AutoCPAPHumHT DOM

REF DSX500T11



SN J1655609675F8



2016-06-03

REV00