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16 **IN THE UNITED STATES DISTRICT COURT**
17 **FOR THE SOUTHERN DISTRICT OF CALIFORNIA**

18 SERENA COLEMAN,

19 Plaintiff,

20 vs.

21 ANGIODYNAMICS, INC., &
22 NAVILYST MEDICAL, INC., & PFM
23 MEDICAL, INC.,

24 Defendants.

Case No.: '24CV825 MMADEB

COMPLAINT FOR DAMAGES

- (1) NEGLIGENCE.
- (2) FAILURE TO WARN
- (3) DESIGN DEFECT
- (4) BREACH OF IMPLIED WARRANTY
- (5) BREACH OF EXPRESS WARRANTY
- (6) FRAUDULENT CONCEALMENT
- (7) CALIFORNIA'S CONSUMER LEGAL REMEDIES ACT (CLRA)

DEMAND FOR JURY TRIAL

COMPLAINT

25 COMES NOW the Plaintiff, SERENA COLEMAN, (who hereinafter shall be
26 referred to as the "Plaintiff"), by and through her undersigned counsel, and brings
27 this Complaint against AngioDynamics, Inc, Navilyst Medical, Inc., and PFM
28 Medical, Inc., (collectively, the "Defendants"), and alleges as follows:

1 distributing throughout the United States its medical devices, either directly or
2 indirectly through third parties or related entities, including the Xcela.

3 **JURISDICTION AND VENUE**

4 6. This Court has subject matter jurisdiction over the parties pursuant to
5 28 U.S.C. §1332(a) because the parties are citizens of different states and the
6 amount in controversy exceeds \$75,000.00, exclusive of interest and cost.

7 7. Venue is proper in this Court pursuant to 28 U.S.C. §1391 by virtue
8 of the facts that (a) a substantial part of the events or omissions giving rise to the
9 claims occurred in this District and (b) Defendants' products are produced, sold to
10 and consumed by individuals in the State of California, thereby subjecting
11 Defendants to personal jurisdiction in this action and making them all "residents"
12 of this judicial District.

13 8. Defendants have and continue to conduct substantial business in the
14 State of California and in this District, distribute vascular access products in this
15 District, receive substantial compensation and profits from sales of vascular access
16 products in this District, and made material omissions and misrepresentations and
17 breaches of warranties in this District, so as to subject them to *in personam*
18 jurisdiction in this District.

19 9. Consistent with the Due Process Clause of the Fifth and Fourteenth
20 Amendments, this Court has *in personam* jurisdiction over Defendants, because
21 Defendants are present in the State of California, such that requiring an appearance
22 does not offend traditional notions of fair and substantial justice.

23 **PRODUCT BACKGROUND**

24 10. In or about 2008, Defendants received clearance via the 510(k)
25 Premarket Notification Program from the Food and Drug Administration (FDA) to
26 market and sell Xcela.

1 11. Defendants' Vascular Access Devices were designed, patented,
2 manufactured, labeled, marketed, sold, and distributed by the Defendants at all
3 relevant times herein.

4 12. The Xcela is one of several varieties of port/catheter systems that has
5 been designed, manufactured, marketed, and sold by Defendants.

6 13. According to Defendants, the Xcela is a totally implantable vascular
7 access device designed to provide repeated access to the vascular system for the
8 delivery of medication, intravenous fluids, parenteral nutrition solutions, and blood
9 products.

10 14. The intended purpose of the Xcela is to make it easier to deliver
11 medications directly into the patient's bloodstream. The device is surgically placed
12 completely under the skin and left implanted.

13 15. The Xcela is a system consisting of two primary components: an
14 injection port and a silicone catheter which includes additives intended to make it
15 radiopaque.

16 16. The injection port has a raised center, or "septum," where the needle
17 is inserted for delivery of the medication. The medication is carried from the port
18 into the bloodstream through a small, flexible tube, called a catheter, that is inserted
19 into a blood vessel.

20 17. The Xcela is indicated for patient therapies requiring repeated access
21 to the vascular system. The port system can be used for infusion of medications,
22 I.V. fluids, parenteral nutrition solutions, blood products, and for the withdrawal
23 of blood samples.

24 18. The product's catheter is comprised of a polymeric mixture of silicone
25 and a barium sulfate radiopacity agent.

26 19. Barium sulfate is known to contribute to reduction of the mechanical
27 integrity of silicone *in vivo* as the particles of barium sulfate dissociate from the
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1 surface of the catheter over time, leaving microfractures and other alterations of
2 the polymeric structure and degrading the mechanical properties of the silicone.

3 20. Researchers have shown that catheter surface degradation in products
4 featuring a radiopaque barium sulfate stripe is concentrated at the locus of the
5 stripe.¹

6 21. The mechanical integrity of barium sulfate-impregnated silicone is
7 affected by the concentration of barium sulfate as well as the heterogeneity of the
8 modified polymer.

9 22. Upon information and belief, Defendants' manufacturing process in
10 designing and constructing the catheter implanted in Plaintiff involved too high a
11 concentration of barium sulfate particles for the polymer formulation, leading to
12 improperly high viscosity of the admixed silicone before polymerization and
13 causing improper mixing of barium sulfate particles within the polymer matrix.

14 23. This defect in the manufacturing process led to a heterogeneous
15 modified polymer which led to an irregular catheter surface replete with fissure,
16 pits and cracks.

17 24. The roughened catheter surface leads to the collection and
18 proliferation of fibrinous blood products, thereby drastically increasing the risk of
19 biofilm, infection, and sepsis.

20 25. Although the surface degradation and resultant mechanical failure can
21 be reduced or avoided with design modifications (e.g. using a higher grade
22 radiopacity compound and/or encapsulating the admixed polymer within an outer
23 layer of pristine polymer), Defendants elected not to incorporate those design
24 elements into the Xcela.

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26
27 ¹ See Hecker JF, Scandrett LA. Roughness and thrombogenicity of the outer
28 surfaces of intravascular catheters. *J Biomed Mater Res.* 1985;19(4):381-395.
doi:10.1002/jbm.820190404

1 26. At all times relevant, Defendants misrepresented the safety of the
2 Xcela system, and negligently designed, manufactured, prepared, compounded,
3 assembled, processed, labeled, marketed, distributed, and sold the Xcela system as
4 safe and effective device to be surgically implanted to provide repeated access to
5 the vascular system for the delivery of medications, intravenous fluids, parenteral
6 nutrition solutions, and blood products.

7 27. At all times relevant to this action, Defendants knew and had reason
8 to know, that the Xcela was not safe for the patients for whom they were prescribed
9 and implanted, because once implanted the device was prone to infection,
10 fracturing, migrating, perforating internal vasculature and otherwise
11 malfunctioning.

12 28. At all times relevant to this action, Defendants knew and had reason
13 to know that patients implanted with a Xcela port had an increased risk of suffering
14 life threatening injuries, including but not limited to: death; hemorrhage;
15 cardiac/pericardial tamponade (pressure caused by a collection of blood in the area
16 around the heart); cardiac arrhythmia and other symptoms similar to myocardial
17 infarction; severe and persistent pain; and perforations of tissue, vessels and organs,
18 or the need for additional surgeries to remove the defective device.

19 29. Soon after the Xcela was introduced to market, which was years
20 before Plaintiff was implanted with her device, Defendants began receiving large
21 numbers of adverse event reports (“AERs”) from health care providers reporting
22 that the Xcela was fracturing post-implantation and that fractured pieces were
23 migrating throughout the human body, including to the heart and lungs. Defendants
24 also received large numbers of AERs reporting that Xcela was found to have
25 perforated internal vasculature. These failures were often associated with reports
26 of severe patient injuries such as:

- 27 a. hemorrhage;
- 28 b. infection/sepsis;

- 1 c. cardiac/pericardial tamponade;
- 2 d. cardiac arrhythmia and other symptoms similar to myocardial
- 3 infarction;
- 4 e. severe and persistent pain;
- 5 f. and perforations of tissue, vessels, and organs; and
- 6 g. upon information and belief, even death.

7 30. In addition to the large number of AERs which were known to
8 Defendants and reflected in publicly accessible databases, there are many recorded
9 device failures and/or injuries related to the Defendants' implantable port products
10 which were concealed from medical professionals and patients through submission
11 to the FDA's controversial Alternative Summary Reporting ("ASR") program.

12 31. The FDA halted the ASR program after its existence was exposed by
13 a multi-part investigative piece, prompting a widespread outcry from medical
14 professionals and patient advocacy groups.²

15 32. Prior to the discontinuation of the ASR program, Defendants reported
16 numerous episodes of failures of their implanted port/catheter products – including
17 numerous episodes of infection– under the ASR exemption, thereby concealing
18 them from physicians and patients.

19 33. Defendants were aware or should have been aware that the Xcela had
20 a substantially higher failure rate than other similar products on the market, yet
21 Defendants failed to warn consumers of this fact.

22 34. Defendants also intentionally concealed the severity of complications
23 caused by the Xcela and the likelihood of these events occurring.

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26
27 ²Christina Jewett, *Hidden Harm: Hidden FDA Reports Detail Harm Caused by*
28 *Scores of Medical Devices*, Kaiser Health News (Mar. 2019)

1 35. Rather than alter the design of the Xcela to make it safer or adequately
2 warn physicians of the dangers associated with the Xcela, Defendants continued to
3 actively and aggressively market the Xcela as safe, despite their knowledge of
4 numerous reports of infection and associated injuries.

5 36. Moreover, Defendants concealed—and continue to conceal—their
6 knowledge of the Xcela’s dangerous propensity to precipitate infection. Defendants
7 further concealed their knowledge that the catheter design caused these failures and
8 that these failures cause serious injuries.

9 37. The conduct of Defendants, as alleged in this Complaint, constitutes
10 willful, wanton, gross, and outrageous corporate conduct that demonstrates a
11 conscious disregard for the safety of Plaintiff. Defendants had actual knowledge
12 of the dangers presented by the Xcela System, yet consciously failed to act
13 reasonably to:

- 14 a. Adequately inform or warn Plaintiff, her prescribing physicians, or
15 the public at large of these dangers;
- 16 b. Establish and maintain an adequate quality and post-market
17 surveillance system; or
- 18 c. Recall the Xcela from the market.

19 **SPECIFIC FACTUAL ALLEGATIONS AS TO SERENA COLEMAN**

20 38. On or about May 9, 2022, Plaintiff underwent placement of an
21 AngioDynamics Xcela product at Honor Health Sonoran Crossing Medical Center
22 in Phoenix, Arizona. By Dr. Niveditha Thangaraj. The device was implanted for
23 the purpose of ongoing IV fluids and TPN.

24 39. Defendant, directly or through their agents, apparent agents, servants,
25 or employees designed, manufactured, marketed, advertised, distributed and sold
26 the Xcela that was implanted in Plaintiff.

27 40. Defendant manufactured, sold, and/or distributed the Xcela to
28 Plaintiff, through her doctors, to be used for vein access.

1 41. On or about October 27, 2022, Plaintiff presented herself to the
2 emergency department at Honor Health Sonoran Crossing Medical Center in
3 Phoenix, Arizona with complaints of central line site pain. Plaintiff was also found
4 to have a lump at the site of her central line, therefore was admitted. Upon being
5 admitted, Plaintiff's blood cultures were drawn and were persistently positive.
6 Plaintiff's medical team determined that the Xcela was the source of the infection
7 and that the defective port had to be removed.

8 42. On or about October 27, 2022, Plaintiff's defective port was removed
9 by Dr. Andrew Vernon Chesley at Honor Health Sonoran Crossing Medical Center
10 in Phoenix, Arizona.

11 43. Defendants, directly or through their agents, apparent agents, servants,
12 or employees designed, manufactured, marketed, advertised, distributed, and sold
13 the Xcela that was implanted in Plaintiff.

14 44. At all times, the Xcela was utilized and implanted in a manner
15 foreseeable to Defendant, as Defendant generated the instructions for use and
16 created procedures for implanting the product.

17 45. The Xcela implanted into the Plaintiff was in the same or substantially
18 similar condition as when it left the possession of Defendants, and in the condition
19 directed by and expected by Defendant.

20 46. Plaintiff and her physicians foreseeably used and implanted the Xcela,
21 and did not misuse, or alter the Xcela in an unforeseeable manner.

22 47. Defendants advertised, promoted, marketed, sold, and distributed the
23 Xcela as a safe medical device when Defendant knew or should have known the
24 Xcela was not safe for its intended purposes and that the product could cause
25 serious medical problems.

26 48. Defendants had sole access to material facts concerning the defective
27 nature of the products and their propensity to cause serious and dangerous side
28 effects.

1 49. In reliance on Defendants' representations, Plaintiff's doctor was
2 induced to, and did use the Xcela.

3 50. As a result of having the Xcela implanted, Plaintiff has experienced
4 significant mental and physical pain and suffering, has sustained permanent injury,
5 permanent and substantial physical deformity, has undergone and will undergo
6 corrective surgery or surgeries, has suffered financial or economic loss, including,
7 but not limited to, obligations for medical services and expenses, and present and
8 future lost wages.

9 51. Defendants' Xcela was marketed to the medical community and to
10 patients as safe, effective, reliable, medical devices; implanted by safe and
11 effective, minimally invasive surgical techniques for the treatment of medical
12 conditions, and as a safer and more effective as compared to the traditional
13 products and procedures for treatment, and other competing Vascular Access
14 Devices.

15 52. The Defendants have marketed and sold the Defendants' Xcela to the
16 medical community at large and patients through carefully planned, multifaceted
17 marketing campaigns and strategies. These campaigns and strategies include, but
18 are not limited to, direct to consumer advertising, aggressive marketing to health
19 care providers at medical conferences, hospitals, private offices, and/or group
20 purchasing organizations, and include a provision of valuable consideration and
21 benefits to the aforementioned.

22 53. The injuries, conditions, and complications suffered due to
23 Defendants' Xcela include but are not limited to hemorrhage; cardiac/pericardial
24 tamponade; cardiac arrhythmia and other symptoms similar to myocardial
25 infarction; severe and persistent pain; perforations of tissue, vessels and organs;
26 and even death.

27 54. Despite diligent investigation by Plaintiff into the cause of her injuries,
28 including consultations with her medical providers, the nature of her injuries and

1 damages, and their relationship to the Product was not discovered, and through
2 reasonable care and diligence could not have been discovered until a date within
3 the applicable statute of limitations for filing Plaintiff's claims. Therefore, under
4 appropriate application of the discovery rule, Plaintiff's suit was filed well within
5 the applicable statutory limitations period.

6 55. Plaintiff did not learn of Defendants' wrongful conduct until a time
7 within the applicable statute of limitations. Furthermore, in the existence of due
8 diligence, Plaintiff could not have reasonably discovered the Defendants' wrongful
9 conduct, including, but not limited to, the defective design and/or manufacturing
10 of the product until a date within the statute of limitations. Therefore, under
11 appropriate application of the discovery rule, Plaintiff's suit was filed well within
12 the statutory limitations period.

13 56. Defendants were negligent toward Plaintiff in the following respects:

- 14 a. Defendant failed to design and establish a safe, effective procedure
15 for removal of the Xcela; therefore, in the event of a failure, injury, or
16 complications it is difficult to safely remove the Xcela.
- 17 b. Defendants provided incomplete, insufficient, and misleading
18 information to physicians in order to increase the number of
19 physicians using the Xcela for the purpose of increasing their sales.
20 By so doing, Defendants caused the dissemination of inadequate and
21 misleading information to patients, including the Plaintiff.

22 57. The Xcela was utilized and implanted in a manner foreseeable to
23 Defendants.

24 58. The Xcela implanted into Plaintiff was in the same or substantially
25 similar condition as when it left the possession of the Defendants, and in the
26 condition directed by the Defendants.

- 1 c. Failing to conduct sufficient post-market testing and surveillance of
- 2 the Xcela;
- 3 d. Designing, manufacturing, marketing, advertising, distributing, and
- 4 selling the Xcela to consumers, including Plaintiff, without an
- 5 adequate warning of the significant and dangerous risks of the Xcela
- 6 and without proper instructions to avoid the harm which could
- 7 foreseeably occur as a result of using the Xcela;
- 8 e. Failing to exercise due care when advertising and promoting the
- 9 Xcela; and
- 10 f. Negligently continuing to manufacture, market, advertise, and
- 11 distribute the Xcela after Defendants knew or should have known of
- 12 its adverse effects.

13 68. As a direct and proximate result of the Defendants' actions, omissions
14 and misrepresentations, Plaintiff has suffered, and will continue to suffer, severe
15 physical pain and injuries which are permanent and lasting in nature, emotional
16 distress, loss of the capacity for the enjoyment of life, medical expenses, and
17 economic loss as alleged herein. These damages have occurred in the past and will
18 continue into the future.

19 69. In performing the foregoing acts, omissions, and misrepresentations,
20 Defendants acted grossly negligent, fraudulently, and with malice so as to justify
21 an award of punitive and/or exemplary damages.

22 **SECOND CAUSE OF ACTION**

23 **STRICT PRODUCTS LIABILITY – FAILURE TO WARN**

24 (Against Defendants AngioDynamics, Navilyst and PFM Medical)

25 70. Plaintiff incorporates by reference the preceding paragraphs of this
26 Complaint as if fully set forth herein.

27 71. Defendants designed, set specifications, manufactured, prepared,
28 compounded, assembled, processed, marketed, labeled, distributed, and sold the

1 Xcela, including the one implanted into Plaintiff, into the stream of commerce and
2 in the course of same, directly advertised and marketed the device to consumers or
3 persons responsible for consumers, and therefore had a duty to warn of the risk of
4 harm associated with the use of the device and to provide adequate instructions on
5 the safe and proper use of the device.

6 72. At the time Defendants designed, manufactured, prepared,
7 compounded, assembled, processed, marketed, labeled, distributed, and sold the
8 device into the stream of commerce, the device was defective and presented a
9 substantial danger to users of the product when put to its intended and reasonably
10 anticipated use, namely as an implanted port/catheter system to administer the
11 medications. Defendants failed to adequately warn of the device's known or
12 reasonably scientifically knowable dangerous propensities, and further failed to
13 adequately provide instructions on the safe and proper use of the device.

14 73. Defendants knew or should have known at the time they
15 manufactured, labeled, distributed and sold the Xcela that was implanted into
16 Plaintiff that the Xcela posed a significant and higher risk than other similar
17 devices of device failure and resulting serious injuries.

18 74. Defendants further knew that these devices were fracturing and
19 migrating for reasons other than "pinch-off" caused by the physician's initial
20 placement of the device.

21 75. Defendants failed to timely and reasonably warn of material facts
22 regarding the safety and efficacy of the Xcela; no reasonable health care provider,
23 including Plaintiff's, or patient would have used the device in the manner directed,
24 had those facts been made known to the prescribing healthcare providers or the
25 consumers of the device.

26 76. The warnings, labels, and instructions provided by the Defendants at
27 all times relevant to this action, are and were inaccurate, intentionally misleading,
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1 and misinformed and misrepresented the risks and benefits and lack of safety and
2 efficacy associated with the device.

3 77. The health risks associated with the device as described herein are of
4 such a nature that ordinary consumers would not have readily recognized the
5 potential harm.

6 78. The device, which was designed, manufactured, prepared,
7 compounded, assembled, processed, marketed, labeled, distributed, and sold into
8 the stream of commerce by Defendants, was defective at the time of release into
9 the stream of commerce due to inadequate warnings, labeling and/or instructions
10 accompanying the product.

11 79. When Plaintiff was implanted with the device, Defendants
12 AngioDynamics, Inc., Navilyst Medical, Inc and PFM Medical Inc., failed to
13 provide adequate warnings, instructions, or labels regarding the severity and extent
14 of health risks posed by the device, as discussed herein.

15 80. Defendants intentionally underreported the number and nature of
16 adverse events associated with dislodgement and migration of the devices to
17 Plaintiff's health care providers, as well as the FDA.

18 81. Neither Plaintiff nor her health care providers knew of the substantial
19 danger associated with the intended and foreseeable use of the device as described
20 herein.

21 82. Plaintiff and her health care providers used Xcela in a normal,
22 customary, intended, and foreseeable manner, namely as a surgically placed device
23 used to make it easier to deliver medications directly into the Plaintiff's
24 bloodstream. Moreover, Plaintiff's health care providers did not place or maintain
25 the device incorrectly such that it caused the device to "pinch off" or otherwise
26 malfunction.

27 83. Upon information and belief, the defective and dangerous condition
28 of the device, including the one implanted into Plaintiff, existed at the time they

1 were manufactured, prepared, compounded, assembled, processed, marketed,
2 labeled, distributed, and sold by Defendants to distributors and/or healthcare
3 professionals or organizations. Upon information and belief, the device implanted
4 in Plaintiff was in the same condition as when it was manufactured, inspected,
5 marketed, labeled, promoted, distributed and sold by Defendants.

6 84. Defendants' lack of sufficient warning and/or instructions was the
7 direct and proximate cause of Plaintiff's serious physical injuries, and economic
8 damages in an amount to be determined at trial. In other words, had Defendants
9 provided adequate warnings, Plaintiff and her physicians would not have used the
10 device.

11 **THIRD CAUSE OF ACTION**

12 **STRICT PRODUCTS LIABILITY – DESIGN DEFECT**

13 (Against Defendants AngioDynamics, Navilyst and PFM Medical)

14 85. Plaintiff incorporates by reference the preceding paragraphs of this
15 Complaint as if fully set forth herein.

16 86. The Xcela implanted in the Plaintiff was not reasonably safe for its
17 intended use and was defective with respect to its design.

18 87. The Xcela was in a defective condition at the time that it left the
19 possession or control of Defendants.

20 88. The Xcela was unreasonably dangerous to the user or consumer.

21 89. The Xcela was expected to and did reach the consumer without
22 substantial change in its condition.

23 90. Defendants are strictly liable to the Plaintiff for designing,
24 manufacturing, marketing, labeling, packaging and selling a defective product.

25 91. As a direct and proximate result of the Xcela 's aforementioned
26 defects, the Plaintiff was caused and/or in the future will be caused to suffer severe
27 personal injuries, pain and suffering, severe emotional distress, financial or
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1 economic loss, including, but not limited to, obligations for medical services and
2 expenses, and other damages.

3 **FOURTH CAUSE OF ACTION**

4 **BREACH OF IMPLIED WARRANTY**

5 (Against Defendants AngioDynamics, Navilyst and PFM Medical)

6 92. Plaintiff incorporates by reference the preceding paragraphs of this
7 Complaint as if fully set forth herein.

8 93. Defendants impliedly warranted that the Xcela was merchantable and
9 fit for the ordinary purposes for which it was intended.

10 94. When the Xcela was implanted in the Plaintiff, it was being used for
11 the ordinary purposes for which it was intended.

12 95. The Plaintiff, individually and/or by and through her physician, relied
13 upon Defendants' implied warranties of merchantability in consenting to have the
14 Xcela implanted in her.

15 96. Defendants breached these implied warranties of merchantability
16 because the Xcela implanted in the Plaintiff was neither merchantable nor suited
17 for its intended uses as warranted.

18 97. Defendants' breaches of their implied warranties resulted in the
19 implantation of unreasonably dangerous and defective Xcela in the Plaintiff's body,
20 placing said Plaintiff's health and safety in jeopardy.

21 98. The Xcela was sold to the Plaintiff's health care providers for
22 implantation in patients, such as the Plaintiff.

23 99. As a direct and proximate result of Defendants' breaches of the
24 aforementioned implied warranties, the Plaintiff was caused and/or in the future
25 will be caused to suffer severe personal injuries, pain and suffering, severe
26 emotional distress, financial or economic loss, including, but not limited to,
27 obligations for medical services and expenses, and other damages.

28 **FIFTH CAUSE OF ACTION**

FRAUDULENT CONCEALMENT

(Against Defendants AngioDynamics, Navilyst and PFM Medical)

108. Plaintiff incorporates by reference the preceding paragraphs of this Complaint as if fully set forth herein.

109. Defendants fraudulently concealed information with respect to the Xcela in the following particulars:

- a. Defendants represented through the labeling, advertising, marketing materials, seminar presentations, publications, notice letters, and regulatory submissions that the Xcela was safe and fraudulently withheld and concealed information about the substantial risks of using the Xcela;
- b. Defendants represented that the Xcela was safer than other alternative systems and fraudulently concealed information which demonstrated that the Xcela was not safer than alternatives available on the market;
- c. Defendants concealed that it knew these devices were fracturing and migrating from causes other than the manner in which the implanting physician implanted the device; and
- d. That frequency of these failures and the severity of injuries were substantially worse than had been reported.

110. The Defendants had sole access to material facts concerning the dangers and unreasonable risks of the Xcela.

111. The concealment of information by the Defendants about the risks of the Xcela was intentional, and the representations made by Defendants were known by Defendants to be false.

112. The concealment of information and the misrepresentations about the Xcela was made by the Defendants with the intent that Plaintiff's health care providers and Plaintiff rely upon them.

1 of material facts in connection with the sale, distribution, and/or advertisement of
2 the Xcela in violation of the CLRA.

3 120. Defendants further engaged in unfair, unconscionable, deceptive,
4 deliberately misleading, false, and/or deceptive acts and practices, all in violation
5 of the CLRA, and as further described herein, including, but not limited to,
6 misrepresenting that the Xcela was reasonably safe for use and failing to
7 adequately disclose the substantial risk of infection and harm the product entailed
8 given the large number of adverse events Defendants knew or should have been
9 aware of but did not adequately disclose to Plaintiff.

10 121. Defendants intended for Plaintiff, Plaintiff's physicians, and other
11 consumers to rely on their deceptive practices in order to continue selling and
12 manufacturing the Xcela.

13 122. Defendants' conduct was in or affecting commerce, namely,
14 Defendants sold, and Plaintiff purchased the Xcela, a product that Defendants
15 falsely represented as having certain characteristics and benefits it did not have,
16 inter alia, that it was reasonably safe for use, as further set forth above, in violation
17 of the CLRA.

18 123. As a result of Defendants' conduct, Plaintiff suffered actual damages
19 in that the product she purchased was misrepresented and worth far less than the
20 product she thought she had purchased, had Defendants' representations been true.

21 **PUNITIVE DAMAGES**

22 124. Plaintiff is entitled to an award of punitive and exemplary damages
23 based upon Defendants' intentional, willful, knowing, fraudulent, malicious acts,
24 omissions, and conduct, and their complete and total reckless disregard for the
25 public safety and welfare. Defendants intentionally and fraudulently
26 misrepresented facts and information to both the healthcare community and the
27 general public, including Plaintiff and her health care providers, by making
28 intentionally false and fraudulent misrepresentations about the safety and efficacy

1 of the Xcela. Defendants intentionally concealed the true facts and information
2 regarding the serious risks of harm associated with the implantation of said product,
3 and intentionally downplayed the type, nature, and extent of the adverse side
4 effects of being implanted with the device, despite Defendants’ knowledge and
5 awareness of the serious and permanent side effects and risks associated with use
6 of same. Defendants further intentionally sought to mislead health care providers
7 and patients, including Plaintiff and her health care providers, regarding the cause
8 of infection and failures of the Xcela.

9 125. Defendants had knowledge of, and were in possession of evidence
10 demonstrating that, the Xcela caused serious physical side effects. Defendants
11 continued to market said product by providing false and misleading information
12 with regard to the product’s safety and efficacy to the regulatory agencies, the
13 medical community, and consumers of the Xcela, notwithstanding Defendants’
14 knowledge of the true serious side effects of the Xcela, Defendants failed to
15 provide accurate information and warnings to the healthcare community that would
16 have dissuaded physicians from surgically implanting the Xcela and consumers
17 from agreeing to being implanted with the Xcela, thus depriving physicians and
18 consumers from weighing the true risks against the benefits of prescribing and
19 implanting the Xcela.

20 126. As a direct, proximate, and legal result of Defendants’ acts and
21 omissions as described herein, and Plaintiff’s implantation with Defendants’
22 defective product, Plaintiff suffered, and will continue to suffer, the injuries and
23 damages described in this complaint.

24 **WHEREFORE**, Plaintiff demands judgment against Defendants for
25 compensatory, special, and punitive damages, together with interest, costs of suit,
26 attorneys’ fees, and all such other relief as the Court deems proper.

27 **PRAYER**

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Attorneys for Plaintiff

*Motion for admission *pro hac vice*
forthcoming

1 **CERTIFICATE OF SERVICE**

2 I hereby certify that on May 9, 2024, a copy of the foregoing was served
3 electronically and notice of the service of this document will be sent to all parties
4 by operation of the Court’s electronic filing system to CM/ECF participants
5 registered to receive service in this matter.

6
7 By: /s/ Ruth Rizkalla
8 Ruth Rizkalla
9 Attorney for Plaintiff
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